ROUND INFINITY

FOR CLINICS, LABS, BRANCHES, SHOWROOMS AND ADVISORS

Move your scheduling to agentic.



AI agents book, move and fill every slot in conversation, prepare every visitor and win back every no-show. Your front desk looks after the people in front of them.

01 **Higher utilization**

02 **Fewer no-shows**

03 **Less front-desk work**

From manual to agentic.

TODAY		WITH ROUND INFINITY
Bookings by phone in office hours	→	Booked in conversation on web, WhatsApp and phone, any time
Wrong slot, wrong person, wrong length	→	Reason understood; right service, person and room found
No-shows discovered at the door	→	Likely misses predicted and confirmed again in advance
Cancelled slots stay empty	→	Freed slots offered to the waitlist at once



One visit, booked to rebooked.

Appointment Scheduling in five steps. An app holds the work, an AI agent does it, and people decide where it matters.

01 BOOK

Take bookings from every channel

AI AGENT

Booking

Books, moves and cancels in conversation on web, WhatsApp and phone.

APP Booking Widget & Pages

PEOPLE The front desk handles walk-ins.

→

02 ROUTE

Find the right slot, staff, room and equipment

AI AGENT

Smart Routing

Matches the visit to the right service, person, room and length.

APP Availability Engine · Resources

PEOPLE Managers set the rules.

→

03 PREPARE

Confirm, collect deposits and prepare the visitor

AI AGENT

Reminder & Preparation · No-show

Reminds, prepares and confirms; reconfirms likely no-shows.

APP Intake Forms · Deposits

PEOPLE Staff see who is prepared.

→

04 ARRIVE

Check in arrivals and manage queues live

AI AGENT

Waitlist & Fill

Offers freed slots to the waitlist and books the first to accept.

APP Check-in & Queue

PEOPLE Staff serve; the queue runs itself.

→

05 RETURN

Follow up, rebook and recover no-shows

AI AGENT

Rebooking

Invites customers when the next visit is due.

APP Rebooking

PEOPLE Practitioners set the follow-up interval.

03 ROUTE

Every booking, the right slot.

The Smart Routing agent works out the reason for the visit and finds the right service, person, room, equipment and length before offering a time.

- Reason for visit
- Service and duration
- Person and skill
- Room and equipment
- Preparation needed

POWERED BY

USE CASE — Availability Engine · Routing agent

+ WORKS WITH — Service

PREPARED BY AI AGENT

Illustrative

Booking · Knee pain, follow-up

WhatsApp · returning patient · preferred morning

SERVICE	Physiotherapy assessment · 40 min
PERSON	Dr Rao · seen last visit
ROOM	Treatment room 2 with equipment
SLOTS	Tue 09:20 · Wed 08:40 · Thu 10:00

PREPARATION SENT

Wear loose clothing; bring the last scan report
Arrive 10 minutes early for check-in by QR

Six scheduling agents. Each with a partner.

AGENT 01

Booking

Books, moves and cancels in conversation on web, WhatsApp and phone.

+ Service

AGENT 02

Reminder & Preparation

Sends reminders and instructions; handles reschedules in the reply.

+ KYC & Onboarding

AGENT 03

Waitlist & Fill

Offers freed slots to the waitlist and confirms the first to accept.

+ Online & In-Store Sales

AGENT 04

Smart Routing

Matches the visit to the right service, person, place and length.

+ Field Service

AGENT 05

No-show Prediction

Predicts likely misses and triggers extra confirmation.

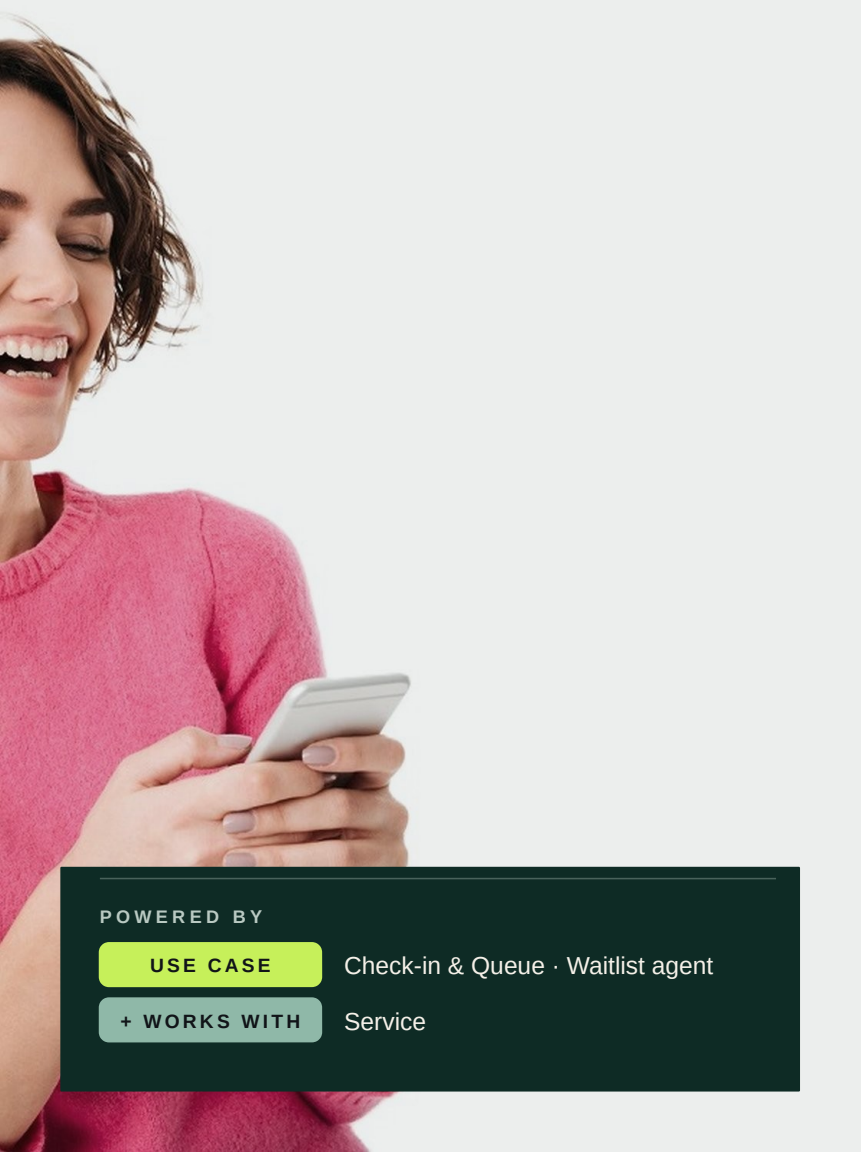
+ Build Your Own

AGENT 06

Rebooking

Invites customers when the next visit is due; recovers no-shows.

+ Accounts Receivable



POWERED BY

USE CASE — Check-in & Queue · Waitlist agent

+ WORKS WITH — Service

05 ARRIVE

A cancelled slot, filled in minutes.

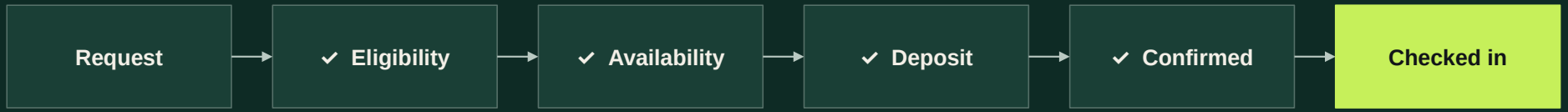
When someone cancels, the agent offers the slot to the waitlist in priority order and books the first to accept.

ACTIVITY · TUESDAY · DR RAO — *Illustrative*

07:58	CUSTOMER	Cancelled 11:00 by WhatsApp reply
07:58	AGENT	Cancellation within policy · no fee
07:59	AGENT	Offered 11:00 to 3 waitlisted patients
08:04	CUSTOMER	Accepted the 11:00 slot
08:04	AGENT	Booked · preparation sent · others told it is taken
10:52	AGENT	Checked in by QR · Dr Rao notified
11:45	AGENT	Follow-up due in 6 weeks · invite scheduled

06 POLICY

Your rules, on every booking.



Deposits

Prepayment, fees and cancellation rules apply automatically, by service. Customers see the policy before they book, not after.

POWERED BY

USE CASE Deposits & Cancellation · Booking agent

+ WORKS WITH Accounts Receivable

Approvals

Some bookings need review: specialist visits, group sessions or high-value slots. They are held, reviewed and confirmed without losing the customer.

POWERED BY

USE CASE Availability Engine · Routing agent

+ WORKS WITH Build Your Own

Six applications, built for scheduling.

Booking Widget & Pages
Web, app and social booking

Availability Engine
Hours, skills, buffers, capacity

Resource Calendar
People, rooms, equipment, vehicles

Intake Forms
Questions, documents, consent

Check-in & Queue
Kiosk or QR, live wait times

Deposits & Cancellation Rules
Prepayment, fees, policy



Works with the rest of your operation.

Connected use cases share the record and the audit trail. Industry packs add sector depth on top.

WORKS WITH

Service

Questions and changes in the same conversation.

WORKS WITH

Field Service

Visits at the customer's site.

WORKS WITH

Accounts Receivable

Fees, deposits and balances collected.

WORKS WITH

Online & In-Store Sales

Products and add-ons sold at the visit.

INDUSTRY PACKS

Healthcare Providers

Clinics, specialists and follow-ups.

INDUSTRY PACKS

Diagnostic Labs

Collection slots and home visits.

INDUSTRY PACKS

Salons & Spas

Chairs, rooms and stylists.

INDUSTRY PACKS

Automotive Retail

Service bays and test drives.

Tracked from request to done.

WORKFLOWS

Multi-step and group bookings	Services, people, rooms together
Reschedule and cancellation	Within policy, fees applied
Walk-in and queue	Merged with booked visits
Recurring appointments	Series managed together
Approval-based bookings	Confirmed after review
No-show recovery	Rebooked automatically

DASHBOARDS



Utilization

By person, room, location



No-show and late cancel

Rates and lost revenue



Lead time and fill rate

How far ahead, how full

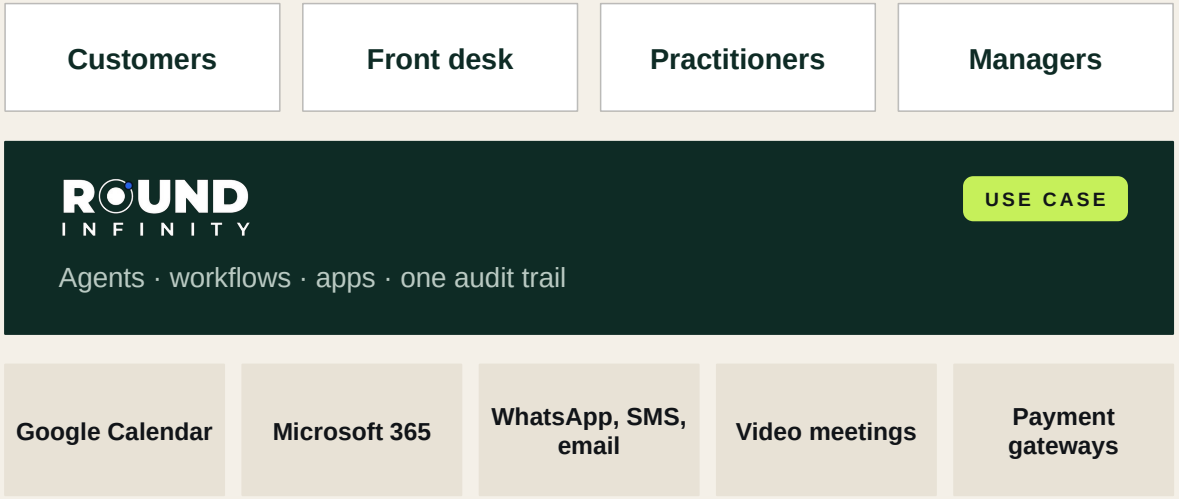


Wait time

Arrival to service

Works alongside your calendars.

Calendars stay in Google and Microsoft. Round Infinity runs booking, routing, reminders and check-in around them.



Your systems of record stay where they are

INCLUDED WITH EVERY SUBSCRIPTION

- AI Execution Engine
- AI Agent Builder
- Workflow Automation
- Customer 360
- Apps & Portals
- Integrations & APIs

Start with one use case. Add the rest.

Platform

Named users and the core platform

+

Appointment Scheduling

The apps, agents, workflows and dashboards in this overview

+

More use cases

Service · Field Service · Accounts Receivable

+

Usage

AI, voice and messaging — pay as you use

One platform, one data model, one user set, one audit trail. Every use case you add shares all of it. Users are licensed once.

Price your operation → roundinfinity.com/pricing

ROUND INFINITY

NEXT STEP

See it run on your own calendar.

01	**Walkthrough**	Map your services, resources and rules
02	**Demo**	See the agents book and fill a day
03	**Quote**	Platform, use cases and usage, sized to you

Book a demo →

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