ROUND INFINITY

FOR DEALER GROUPS, OEM SERVICE NETWORKS AND WORKSHOPS

Move your dealership to agentic.



AI agents book every bay, price every inspection and bring every owner back. Your advisors and technicians approve what matters.

01 **Bays booked 24/7 against real capacity**

02 **Repairs approved from a link**

03 **Owners back before they lapse**

Round Infinity, Inc.

From manual to agentic.

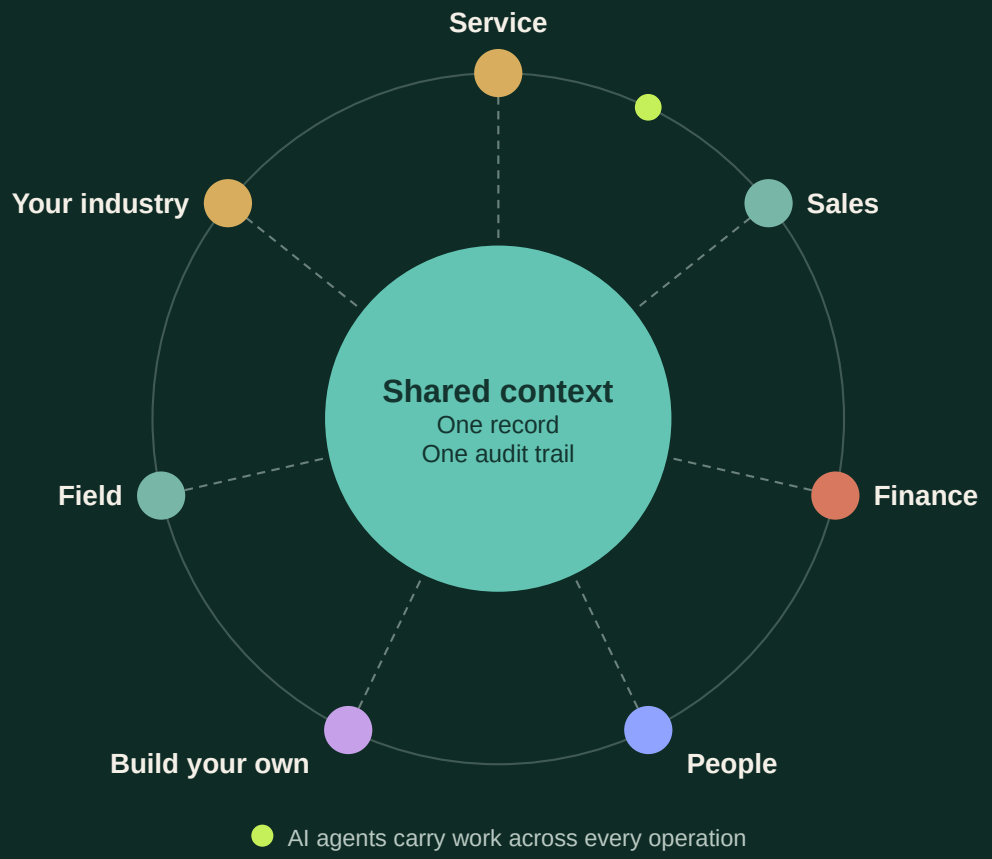
TODAY		WITH ROUND INFINITY
Booking calls go unanswered after hours	→	AI books 24/7 against real bay and technician capacity
Inspection findings explained over the phone	→	Photo-backed estimates approved from a link
Warranty claims rejected for missing codes	→	Claims built with the right labour times and evidence
Lapsed owners drift to independents	→	The next service is predicted and booked before it is due



Every operation on one shared context.

Your industry's workflows and your core operations run on one shared context. An agent that picks up a task sees every customer, case, contract and payment it touches, and acts across your systems.

One record	Customers, documents and decisions stay connected.
One audit trail	Every action, by an agent or a person, is recorded.
AI agents that act	They prepare, decide within limits and hand off.
People in control	Approvals sit where judgment matters.



One customer journey, end to end.

Five steps. Pack apps hold the work, AI agents do it, people decide, and a Round Infinity use case completes each step.

01 SELL

Answer every buyer and book the test drive

AI AGENT

Vehicle Sales

Answers buyers on any channel, qualifies and books test drives.

APP Vehicle Sales Desk

PEOPLE Sales consultants close the deal.

USE CASE **Sales Execution**

→

02 BOOK

Book service against real bay and tech capacity

AI AGENT

Service Booking

Books by vehicle, job and real bay and technician capacity.

APP Service Scheduler

PEOPLE The service desk handles walk-ins.

USE CASE **Appointment Scheduling**

→

03 INSPECT

Check in, inspect and get approvals by link

AI AGENT

Inspection & Estimate · Advisor Copilot

Prices findings from photos and sends an approval link.

APP Check-in · Multipoint Inspection

PEOPLE The customer approves; advisors explain.

USE CASE **Service**

→

04 REPAIR

Track every repair order, part and warranty line

AI AGENT

Workshop Scheduling · Parts & Warranty

Plans technician time, readies parts and checks warranty.

APP Repair Order Workbench · Parts & Warranty

PEOPLE The workshop controller manages the floor.

USE CASE **Procurement**

→

05 RETAIN

Deliver, get paid and book the next service

AI AGENT

Vehicle Ownership

Predicts the next visit and invites the owner back.

APP Vehicle & Ownership History

PEOPLE Advisors hand over and take payment.

USE CASE **Accounts Receivable**

04 CHECK IN

Every car arrives prepared.

Before the customer pulls in, the Service Advisor Copilot summarizes the vehicle and drafts the repair order.

- Vehicle and service history
- Open recalls and campaigns
- Maintenance likely due
- Customer preferences
- Draft repair order

POWERED BY

AUTOMOTIVE PACK — Digital Check-in · Advisor Copilot

+ USE CASE — Appointment Scheduling

PREPARED BY AI AGENT

Illustrative

Service visit · 2021 SUV

Today 08:30 · booked by WhatsApp · VIN ending 4821

HISTORY	Last service 11 months ago · 18,400 km since
CAMPAIGN	Open recall: brake hose inspection
LIKELY DUE	Front brake pads, cabin filter, wipers
CUSTOMER	Prefers WhatsApp · waiting in the lounge

DRAFT REPAIR ORDER

Annual service + recall campaign (warranty)

Recommend front pads — confirm at inspection

Six dealership agents. Each with a partner.

AGENT 01

Service Booking

Books by phone, WhatsApp and chat against recalls and bay capacity.

+ Appointment Scheduling

AGENT 02

Service Advisor Copilot

Summarizes history, campaigns and likely work before the customer arrives.

+ Service

AGENT 03

Inspection & Estimate

Turns inspection notes and photos into priced, plain-language estimates.

+ Accounts Receivable

AGENT 04

Parts & Warranty

Checks parts ETAs and builds warranty claims, flagging likely rejections.

+ Procurement

AGENT 05

Workshop Scheduling

Re-plans bays and technicians as jobs overrun or parts arrive late.

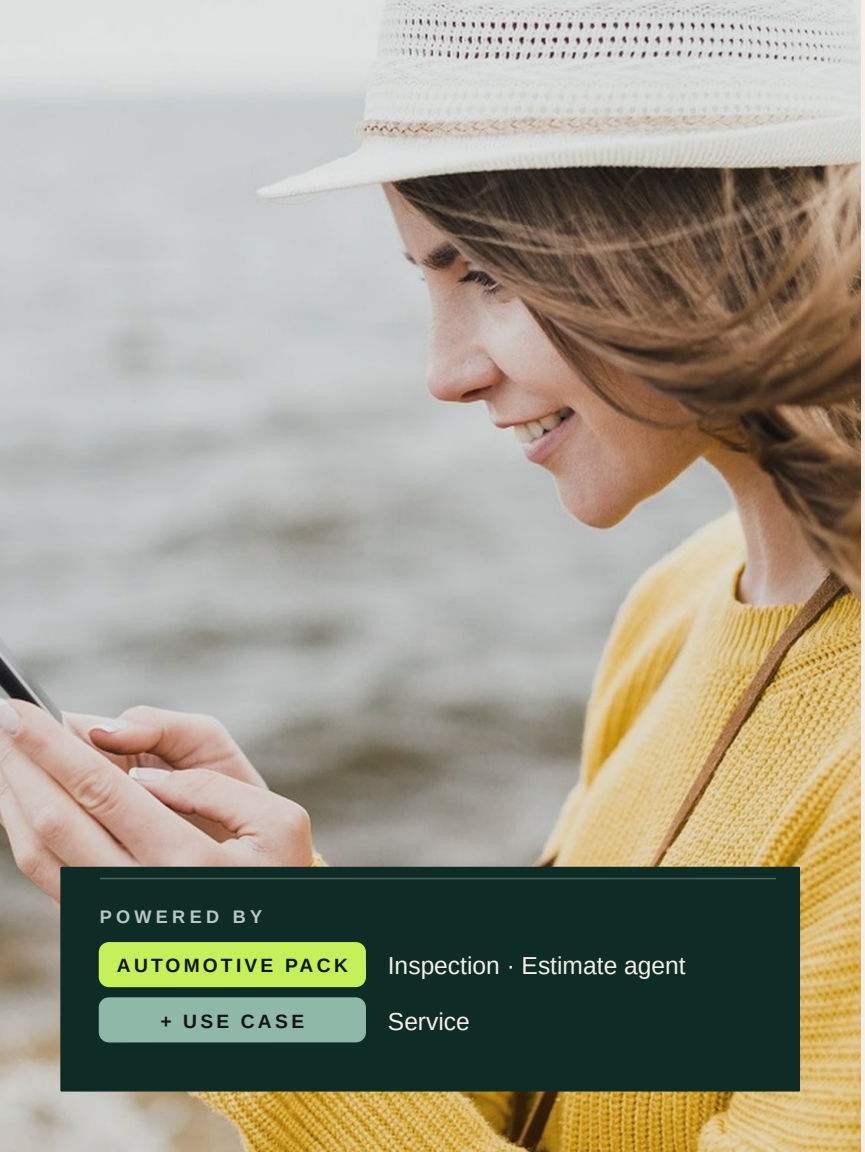
+ Appointment Scheduling

AGENT 06

Vehicle Ownership

Predicts each vehicle's next service and runs reminder campaigns.

+ Prospecting · Sales Execution



POWERED BY

AUTOMOTIVE PACK — Inspection · Estimate agent

+ USE CASE — Service

06 APPROVE

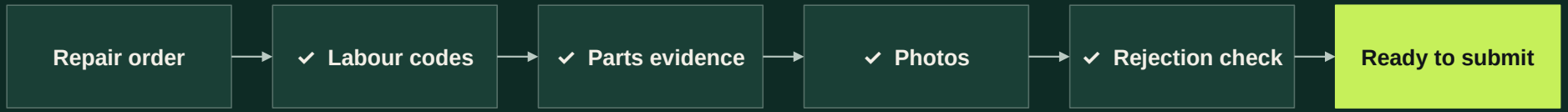
Approvals by link, not by phone.

Inspection photos become a priced estimate. The customer approves each line from a link and work starts without a call.

ACTIVITY · REPAIR ORDER 48213 *Illustrative*

08:05	CUSTOMER	Booked by WhatsApp · recall flagged at booking
08:40	ADVISOR	Checked in with photos and signature
10:15	TECH	Inspection: front pads at 3 mm · photos attached
10:16	AGENT	Wrote a priced, plain-language estimate
10:17	AGENT	Sent approval link to the customer
10:32	CUSTOMER	Approved brake pads · declined wipers
10:33	AGENT	Reserved parts · promised time updated to 15:30

Fewer rejected warranty claims.



Repair

The workshop plan updates as jobs overrun or parts arrive late. The Parts & Warranty agent checks availability and ETAs and keeps the repair order, technician and customer informed.

POWERED BY

AUTOMOTIVE PACK — Repair Order Workbench · Workshop agent

+ USE CASE — Procurement

Warranty

The agent assembles claims with the correct labour codes and evidence, flags likely rejections before submission, and tracks OEM responses and resubmissions.

POWERED BY

AUTOMOTIVE PACK — Parts & Warranty Claims · Warranty agent

+ USE CASE — Accounts Receivable

08 THE PACK

Seven applications, built for the dealership.

Service Scheduler
Bays, technicians, loan cars and shop capacity

Digital Check-in & Walkaround
VIN decode, mileage, photos, damage, signature

Digital Multipoint Inspection
Red, amber, green findings with one-tap approval

Repair Order Workbench
Jobs, labour operations, clocking and status

Parts & Warranty Claims
Parts requests, back-orders, OEM claims

Vehicle & Ownership History
Every visit, recall and contact per VIN

Vehicle Sales Desk
Leads, test drives, quotes, trade-in, delivery



Use cases that complete the picture.

All sixteen run on the same record, users and audit trail as the Automotive pack.

● In the Automotive pack

FINANCE

Accounts Payable
80% faster invoice processing

● Procurement
Parts and consumables purchased to confirmed receipt.

● Accounts Receivable
Invoices paid by link; warranty receivables tracked.

● Financial Close
Reconciliations, journals and audit evidence per site.

PO to Cash
Clean orders, fewer delays

Travel & Expense
Policy enforced before money leaves

CUSTOMERS & REVENUE

● Service
Customer questions and status updates on every channel.

● Appointment Scheduling
Service slots, reminders, loan cars and check-in.

Field Service
Higher first-time fix, billed on site

● Prospecting
Lapsed owners and new leads researched and re-engaged.

● Sales Execution
Quotes, finance, trade-in and delivery tracked to signed.

Online & In-Store Sales
More sales recovered, promises kept

PEOPLE & CONTROL

● Recruitment
Technicians and advisors hired and onboarded.

KYC & Onboarding
Faster onboarding, the right controls

Legal Operations
Faster answers, no missed obligations

PLATFORM

Build Your Own
From idea to live operation, fast

START WHERE IT HURTS

Pick the operation with the most delay, manual effort, customer friction, control risk or cash impact. Finish it end to end, then add the next.

Tracked from request to done.

WORKFLOWS

Estimate approval by link	Each line approved or declined with photos
Recall and service campaigns	Affected VINs found, owners booked in
Parts back-order and ETA	RO, technician and customer kept updated
Warranty claim and resubmission	Claim, OEM response, rework
Pickup, delivery and loan cars	Courtesy transport booked with the job
Vehicle sale to delivery	Lead, test drive, quote, finance, handover

DASHBOARDS



Bay and technician utilization

Sold versus available hours



MPI approval rate

Recommended versus approved work



Warranty ageing and rejections

Open claims and reasons

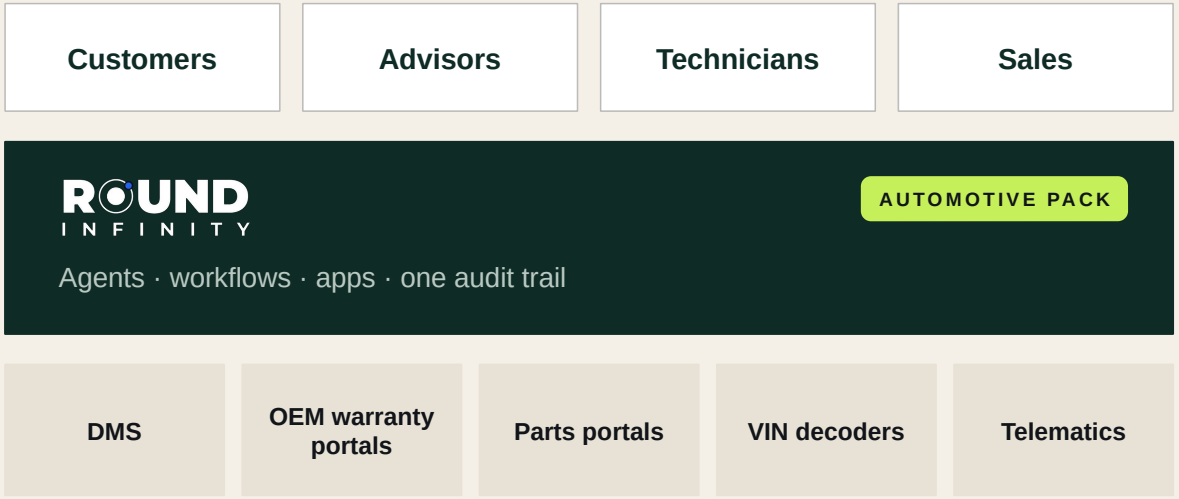


Retention and lapsed vehicles

Owners due, overdue or lost

Works alongside your DMS.

Accounting and parts stock stay in your DMS. Round Infinity runs sales, service lane, workshop, warranty and retention around it.



Your systems of record stay where they are

INCLUDED WITH EVERY SUBSCRIPTION

- AI Execution Engine
- AI Agent Builder
- Workflow Automation
- Customer 360
- Apps & Portals
- Integrations & APIs

Price the full journey, not just the pack.

Platform

Named users and the core platform

+

Automotive Retail pack

Apps, agents, workflows and dashboards above

+

Use cases

Appointment Scheduling · Service · Accounts Receivable · Sales Execution

+

Usage

AI, voice and messaging — pay as you use

One platform, one data model, one user set, one audit trail. The pack and your use cases share all of it.

Price your operation → roundinfinity.com/pricing

ROUND INFINITY

NEXT STEP

See it run in your service lane.

01	**Walkthrough**	Map booking, inspection, approvals and warranty
02	**Demo**	See the agents run a repair order end to end
03	**Quote**	Platform, pack and usage — sized to your sites

Book a demo →

roundinfinity.com

Round Infinity, Inc.