ROUND INFINITY

FOR DIAGNOSTIC LAB NETWORKS AND HOME COLLECTION TEAMS

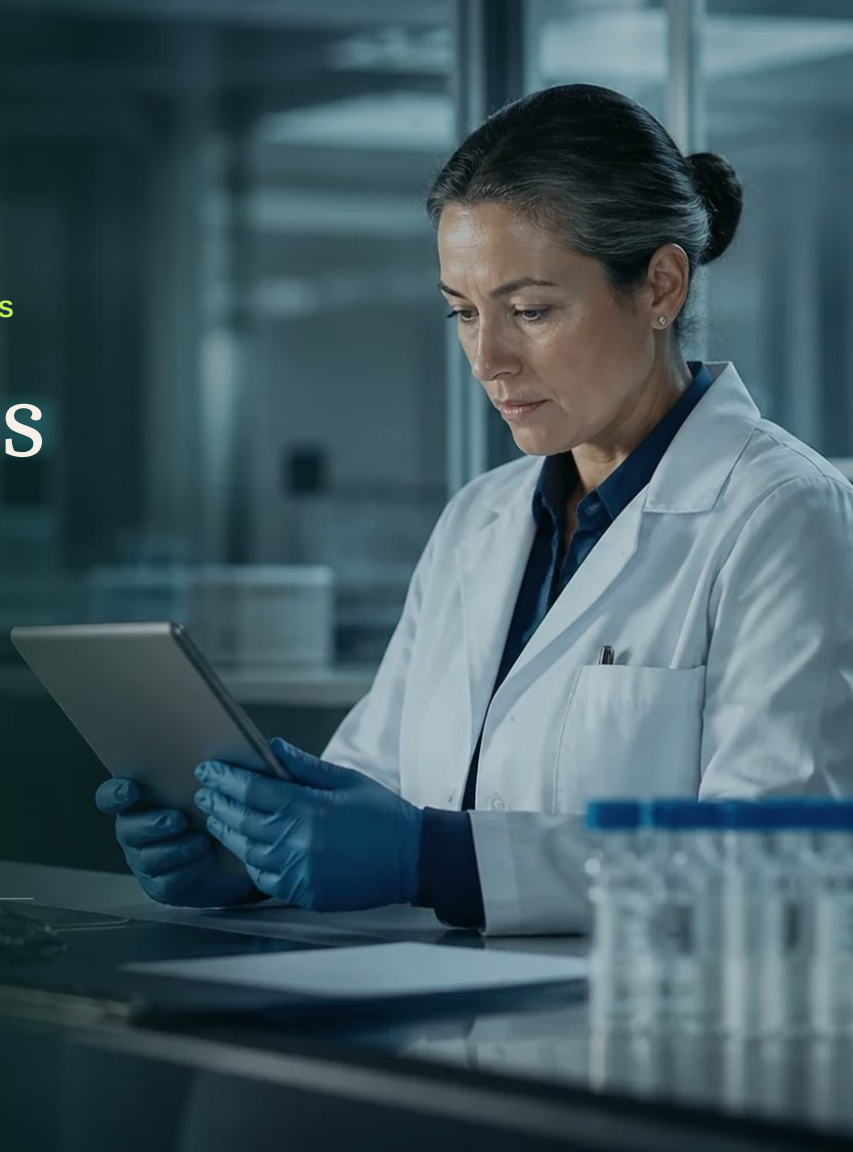
Move your lab operations to agentic.

AI agents read every order, route every collection and track every sample to report. Authorized professionals keep clinical release.

01 **Orders complete and paid before collection**

02 **Samples checked at every handoff**

03 **Reports delivered without the calls**



From manual to agentic.

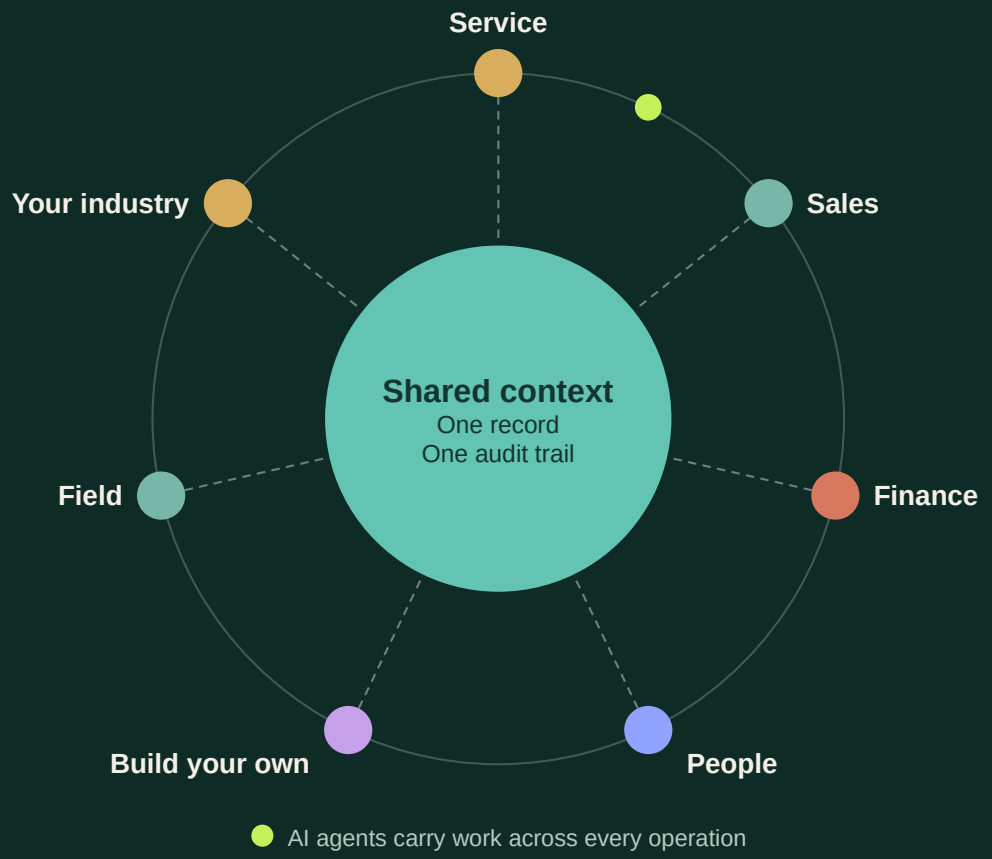
TODAY		WITH ROUND INFINITY
Handwritten requisitions retyped by hand	→	Orders read, mapped to your catalog and checked
Home visits planned on a whiteboard	→	Visits grouped into routes and assigned by area
Rejected samples found hours later	→	Tube, volume and label checked at accession
The front desk fields report calls all day	→	Status questions answered automatically



Every operation on one shared context.

Your industry's workflows and your core operations run on one shared context. An agent that picks up a task sees every customer, case, contract and payment it touches, and acts across your systems.

One record	Customers, documents and decisions stay connected.
One audit trail	Every action, by an agent or a person, is recorded.
AI agents that act	They prepare, decide within limits and hand off.
People in control	Approvals sit where judgment matters.



One patient journey, end to end.

Five steps. Pack apps hold the work, AI agents do it, people decide, and a Round Infinity use case completes each step.

01 ORDER

Accept every test order, checked and paid

AI AGENT

Test Order Intake

Reads requisitions and maps every test to the catalog.

APP Test Catalog & Orders

PEOPLE Front desk confirms special cases.

USE CASE **Appointment Scheduling**

→

02 COLLECT

Collect samples at center, home or camp

AI AGENT

Collection Routing · Patient Preparation

Routes collectors and sends fasting and prep instructions.

APP Phlebotomist App

PEOPLE Phlebotomists collect and label.

USE CASE **Field Service**

→

03 ACCESSION

Accession and route every sample correctly

AI AGENT

Sample Accession

Checks every tube against the order before it enters the lab.

APP Sample Tracking & Accessioning

PEOPLE Accessioning staff fix rejections.

USE CASE **Service**

→

04 TEST

Catch testing exceptions before TAT is missed

AI AGENT

Testing Exception & TAT

Predicts TAT misses and flags reruns in time to act.

APP Exception Board

PEOPLE Lab managers reprioritize.

USE CASE **Procurement**

→

05 REPORT

Deliver reports to patients and doctors on time

AI AGENT

Report Delivery & Service

Sends reports and answers patient and doctor questions.

APP Report Release · Referrer Accounts

PEOPLE Pathologists sign every report.

USE CASE **Accounts Receivable**

04 TEST

TAT risks, caught in time.

The Testing Exception & TAT agent watches worklists against your commitments and alerts the department lead.

- Worklist status
- Committed turnaround
- Predicted misses
- Reason
- Suggested action

POWERED BY

DIAGNOSTICS PACK — Exception Board · TAT agent

+ USE CASE — Service

PREPARED BY AI AGENT

Illustrative

TAT risk · Biochemistry

Today 10:40 · 3 samples at risk

SAMPLE	B-2207 · HbA1c · due 13:00
STATUS	Waiting on analyzer 2 calibration
PREDICTED	Ready 14:10 · misses TAT by 70 minutes
REFERRER	Clinic expects the report by 15:00

SUGGESTED ACTION

Move the 3 samples to analyzer 1 now

Department lead decides · referrer updated if late

Six lab agents. Each with a partner.

AGENT 01

Test Order Intake

Reads requisitions and prescriptions, maps tests and flags gaps.

+ Appointment Scheduling

AGENT 02

Collection Scheduling & Routing

Books collection slots and groups home visits into routes.

+ Field Service

AGENT 03

Patient Preparation

Sends prep instructions, confirms readiness and reschedules.

+ Appointment Scheduling

AGENT 04

Sample Accession

Checks tube, volume and label against the order; starts recollection.

+ Service

AGENT 05

Testing Exception & TAT

Predicts TAT misses and alerts the department with an action.

+ Procurement

AGENT 06

Report Delivery & Service

Sends released reports and answers status and billing questions.

+ Accounts Receivable



POWERED BY

DIAGNOSTICS PACK — Sample Tracking · Accession agent

+ USE CASE — Field Service

06 ACCESSION

Every sample checked at the door.

Each sample is checked against its order on arrival. Problems trigger recollection while the patient can still act.

ACTIVITY · ORDER LB-58817 *Illustrative*

07:12	PATIENT	Booked home collection by WhatsApp
07:12	AGENT	Sent fasting instructions for tomorrow
19:00	AGENT	Confirmed readiness · route assigned
07:40	COLLECTOR	Collected 3 tubes with barcodes and consent
10:05	AGENT	Accession check: EDTA tube underfilled
10:06	AGENT	Rejected sample · recollection offered
10:20	PATIENT	Rebooked collection for 16:00 today

Released by the right people. Delivered fast.



Release

Result entry, QC and clinical release stay in your LIS with authorized professionals. Critical values are called, recorded and escalated within policy.

POWERED BY

DIAGNOSTICS PACK — Report Release · Exception Board

+ USE CASE — Service

Deliver

Released reports go to patients and doctors by their preferred channel. The Report Delivery agent answers status and billing questions, so your front desk is free.

POWERED BY

DIAGNOSTICS PACK — Report Delivery · Service agent

+ USE CASE — Accounts Receivable

Six applications, built for the lab.

Test Catalog & Orders
Tests, panels, prices, prep and order capture

Phlebotomist App
Offline collection with barcodes and consent

Sample Tracking & Accessioning
Barcode chain of custody to the analyzer

Exception Board
Rejections, holds, QC and critical values

Report Release & Delivery
Release controls; portal, email, WhatsApp

Referrer & B2B Accounts
Doctors, hospitals, corporates, rate cards



Use cases that complete the picture.

All sixteen run on the same record, users and audit trail as the Diagnostics pack.

● In the Diagnostics pack

FINANCE

- **Accounts Payable**
  Reference-lab and supplier invoices matched.
- **Procurement**
  Reagents and consumables ordered to need.
- **Accounts Receivable**
  Patient payments and B2B statements collected.
- **Financial Close**
  Reconciliations and audit evidence by site.

PO to Cash
Clean orders, fewer delays

Travel & Expense
Policy enforced before money leaves

CUSTOMERS & REVENUE

- **Service**
  Patient and doctor questions on every channel.
- **Appointment Scheduling**
  Center and home slots, reminders and check-in.
- **Field Service**
  Home and camp collection routed with proof.

Prospecting
Faster response to buying intent

- **Sales Execution**
  Doctor, hospital and corporate accounts won.

Online & In-Store Sales
More sales recovered, promises kept

PEOPLE & CONTROL

Recruitment
Faster hiring with explained shortlists

KYC & Onboarding
Faster onboarding, the right controls

Legal Operations
Faster answers, no missed obligations

PLATFORM

Build Your Own
From idea to live operation, fast

START WHERE IT HURTS

Pick the operation with the most delay, manual effort, customer friction, control risk or cash impact. Finish it end to end, then add the next.

Tracked from request to done.

WORKFLOWS

Order to report	One traceable flow for every test
Home collection to accession	Booking, route, collection, barcode
Sample rejection and recollection	Notify, rebook and recollect
Critical-value notification	Call, record, escalate within policy
Reference-lab routing	Send out, track and receive
B2B client onboarding	Rate cards, credit terms, ordering

DASHBOARDS



TAT by test and department

Committed versus actual



Sample rejection

By reason, site and collector



Collection productivity

Visits, routes, on-time arrival

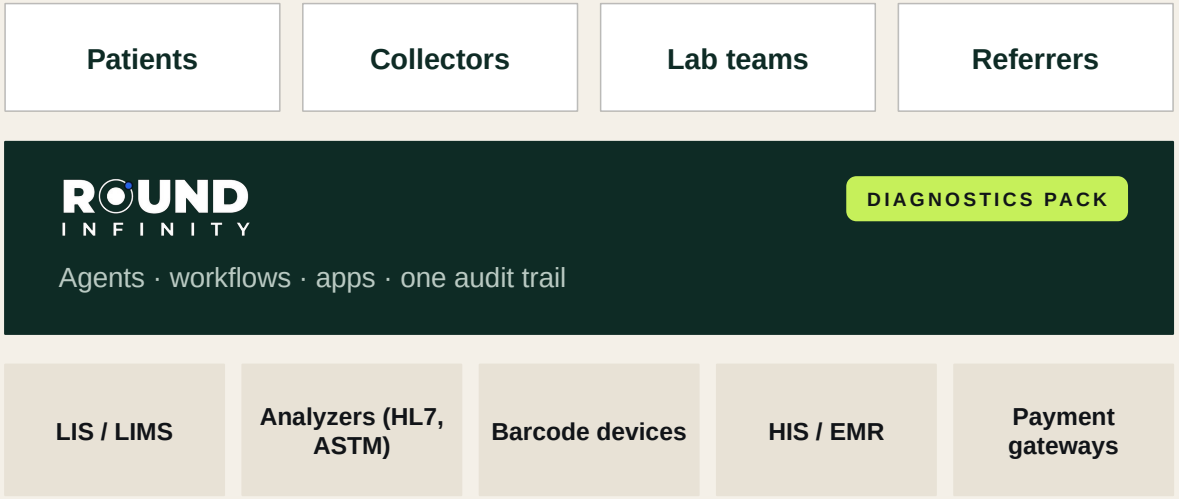


Referrer and B2B revenue

By doctor, hospital, corporate

Works alongside your LIS.

Result entry, QC and clinical release stay in your LIS. Round Infinity runs orders, collection, samples, exceptions and delivery around it.



Your systems of record stay where they are

INCLUDED WITH EVERY SUBSCRIPTION

- AI Execution Engine
- AI Agent Builder
- Workflow Automation
- Customer 360
- Apps & Portals
- Integrations & APIs

Price the full journey, not just the pack.

Platform

Named users and the core platform

+

Diagnostic Labs pack

Apps, agents, workflows and dashboards above

+

Use cases

Appointment Scheduling · Field Service · Service · Accounts Receivable

+

Usage

AI, voice and messaging — pay as you use

One platform, one data model, one user set, one audit trail. The pack and your use cases share all of it.

Price your operation → roundinfinity.com/pricing

ROUND INFINITY

NEXT STEP

See it run from order to report.

01	**Walkthrough**	Map orders, collection, samples and delivery
02	**Demo**	See the agents move a sample to report
03	**Quote**	Platform, pack and usage — sized to you

Book a demo →

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