ROUND INFINITY

FOR RETAILERS, ECOMMERCE TEAMS AND D2C BRANDS

Move your selling to agentic.



AI agents help shoppers find the right product, sell in the chat, promise only stock you have and recover every failed payment. Your stores and site work as one.

01 **One customer journey**

02 **Promises you can keep**

03 **More sales recovered**

Round Infinity, Inc.

From manual to agentic.

TODAY		WITH ROUND INFINITY
Different stock and prices on every channel	→	One catalog, price and stock record across every channel
Shoppers search, give up, leave	→	Shoppers describe what they need and get the right product
Delivery dates promised from guesswork	→	Dates promised from real stock across stores and warehouses
Failed payments and carts forgotten	→	Every failed payment and cart followed up



One customer, browse to return.

Online & In-Store Sales in five steps. An app holds the work, an AI agent does it, and people decide where it matters.

01 SYNC

Keep products, prices, stock and customers in sync

AI AGENT

Product Discovery

Works from one catalog, price and stock record on every channel.

APP Product Catalog · Promotions

PEOPLE Merchandisers set prices and offers.

→

02 SELL

Help shoppers find the right product

AI AGENT

Assisted Sales

Suggests from stock, builds the cart in chat, sends a pay link.

APP Storefront & Chat Commerce

PEOPLE Store staff help in person.

→

03 PROMISE

Promise only stock you actually have

AI AGENT

Inventory Promise

Checks stock across stores and warehouses before promising a date.

APP Inventory Promise

PEOPLE Planners manage stock levels.

→

04 PAY

Take payment online, in store or by link

AI AGENT

Payment & Risk

Screens orders for fraud and recovers failed payments.

APP Checkout & POS

PEOPLE Analysts review held orders.

→

05 DELIVER & RETURN

Ship, hand over and handle returns

AI AGENT

Order & Fulfillment · Returns

Picks the best location, tracks delivery, handles returns.

APP Order Fulfillment

PEOPLE Stores hand over and inspect returns.

03 SELL

Every chat, a store assistant.

The Assisted Sales agent sells in WhatsApp and chat, suggests from your catalog and live stock, builds the cart and sends the payment link in the conversation.

- What the shopper needs
- Products in stock
- Size and fit
- Delivery or pickup
- Pay link

POWERED BY

USE CASE — Storefront & Chat Commerce · Sales agent

+ WORKS WITH — Appointment Scheduling

PREPARED BY AI AGENT

Illustrative

WhatsApp · Running shoes

Returning customer · size 9 · prefers pickup

NEEDS	Road running, wide fit, under $150
SUGGESTED	2 models in stock · reviews 4.6 and 4.4
STOCK	Size 9 wide at Central store, 4 pairs
PICKUP	Ready today after 17:00

IN THE CHAT

Cart built · pay link sent · loyalty points applied

Gait check booked at pickup, 17:30

Six commerce agents. Each with a partner.

AGENT 01

Product Discovery

Helps shoppers find products from catalog, reviews and stock.

+ Prospecting

AGENT 02

Assisted Sales

Sells in WhatsApp and chat, builds the cart, sends a pay link.

+ Appointment Scheduling

AGENT 03

Inventory Promise

Checks stock everywhere and promises realistic dates.

+ Procurement

AGENT 04

Order & Fulfillment

Picks the best location and tracks each order to delivery.

+ PO to Cash

AGENT 05

Payment & Risk

Screens for fraud and helps customers complete failed payments.

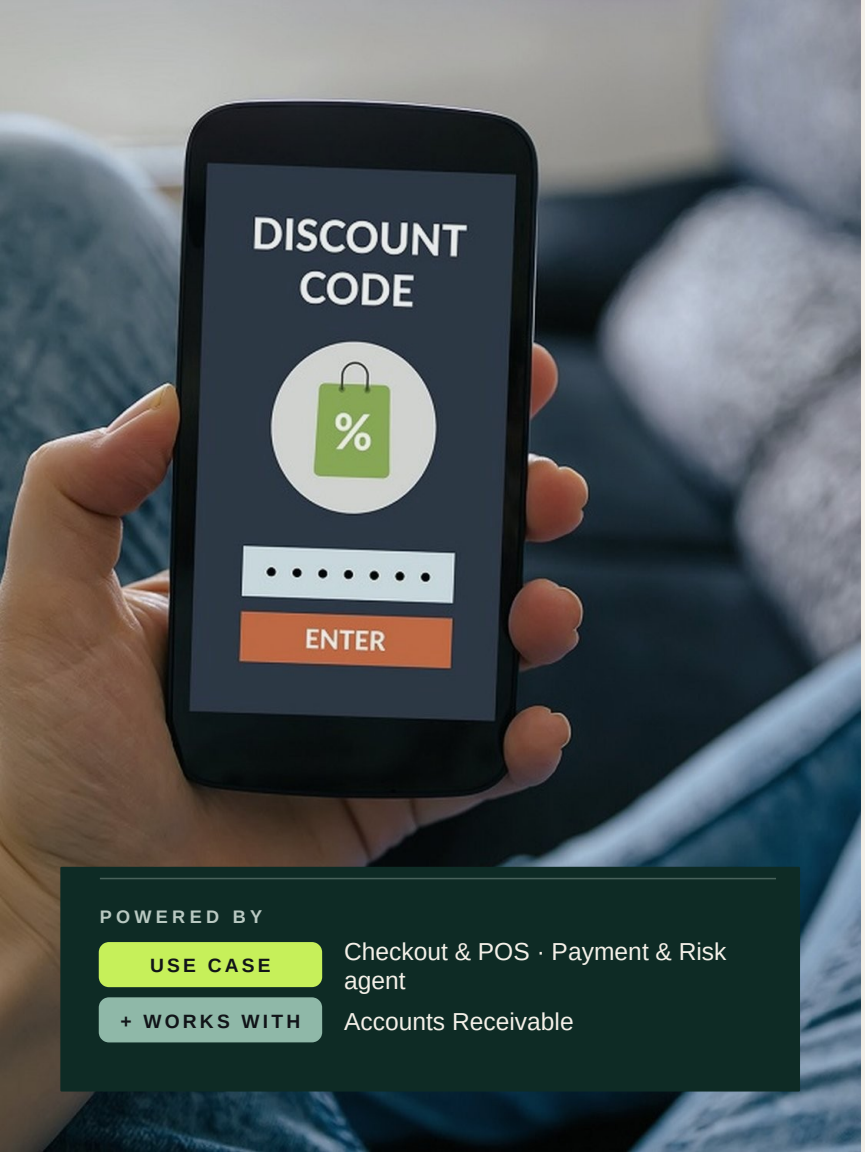
+ Accounts Receivable

AGENT 06

Returns & Service

Handles returns, exchanges and questions within policy.

+ Service



POWERED BY

USE CASE — Checkout & POS · Payment & Risk agent

+ WORKS WITH — Accounts Receivable

05 PAY & RECOVER

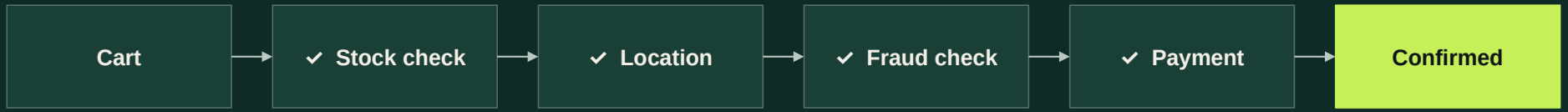
A failed payment, recovered.

When a payment fails or a cart is left, the agent follows up in the customer's channel and helps them finish.

ACTIVITY · ORDER 61502 · ONLINE *Illustrative*

20:14	CUSTOMER	Checkout started · $212 · 3 items
20:15	AGENT	Card declined by bank · fraud score low
20:45	AGENT	WhatsApp: offered a pay link and pay-on-pickup
20:52	CUSTOMER	Chose pay link
20:53	AGENT	Paid · stock reserved at Central store
Tue	AGENT	Ready for pickup message sent
Tue	STORE	Handed over · order closed

Only promise what you can keep.



Promise

Stock is checked across stores and warehouses before a delivery or pickup date is promised. Endless aisle sells what another location holds.

POWERED BY

USE CASE — Inventory Promise · Inventory agent

+ WORKS WITH — Procurement

Risk

Orders are scored for fraud before fulfillment. Suspicious ones are held for review; genuine customers are helped to complete failed payments.

POWERED BY

USE CASE — Checkout & POS · Payment & Risk agent

+ WORKS WITH — Accounts Receivable

07 THE USE CASE

Six applications, built for commerce.

Product Catalog
Products, variants, prices, promotions

Storefront & Chat Commerce
Web, app, WhatsApp, social

Inventory Promise
Available-to-promise everywhere

Checkout & POS
Online checkout, in-store POS

Order Fulfillment
Ship from store, click-and-collect

Promotions
Offers, coupons, bundles



Works with the rest of your operation.

Connected use cases share the record and the audit trail. Industry packs add sector depth on top.

WORKS WITH

Service

Orders, returns and questions on every channel.

WORKS WITH

Appointment Scheduling

Fittings, consultations and pickups booked.

WORKS WITH

Accounts Receivable

Pay links, refunds and reconciliation.

WORKS WITH

Prospecting

Lapsed shoppers re-engaged with offers.

INDUSTRY PACKS

Retail & Ecommerce

Loyalty, clienteling and store operations.

INDUSTRY PACKS

Salons & Spas

Retail products and gift cards at the chair.

INDUSTRY PACKS

Automotive Retail

Parts and accessories online and in branch.

INDUSTRY PACKS

Education

Uniforms, books and fee payments.

Tracked from request to done.

WORKFLOWS

Buy online, pick up in store	Reserve, prepare, hand over
Ship from store	Best location chosen
Endless aisle	Sell from another location
Pre-order and back-in-stock	Notify and convert
Abandoned cart recovery	Remind and convert
Return and exchange	Within policy

DASHBOARDS



Sales by channel

Online, store, chat, social



Conversion

By channel and product



Fulfillment performance

Promise kept and on time

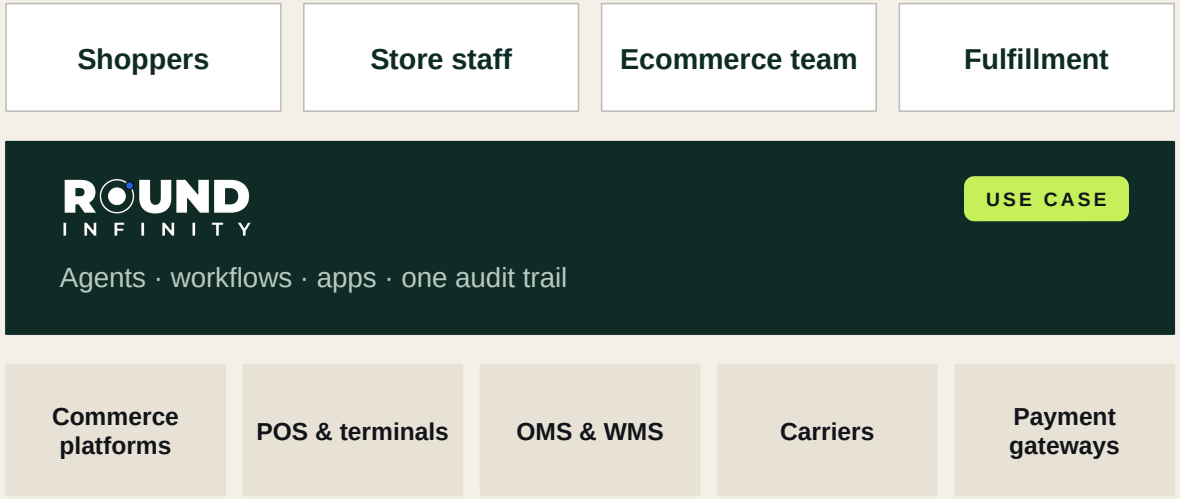


Promotion effectiveness

Lift and margin

Works alongside your commerce stack.

Your storefront, POS and warehouse systems stay. Round Infinity runs discovery, chat selling, promising and recovery across them.



Your systems of record stay where they are

INCLUDED WITH EVERY SUBSCRIPTION

- AI Execution Engine
- AI Agent Builder
- Workflow Automation
- Customer 360
- Apps & Portals
- Integrations & APIs

Start with one use case. Add the rest.

Platform

Named users and the core platform

+

Online & In-Store Sales

The apps, agents, workflows and dashboards in this overview

+

More use cases

Service · Appointment Scheduling · Accounts Receivable

+

Usage

AI, voice and messaging — pay as you use

One platform, one data model, one user set, one audit trail. Every use case you add shares all of it. Users are licensed once.

Price your operation → roundinfinity.com/pricing

ROUND INFINITY

NEXT STEP

See it run in your own stores.

01	**Walkthrough**	Map your channels, stock and fulfillment
02	**Demo**	See the agents sell in a chat
03	**Quote**	Platform, use cases and usage, sized to you

Book a demo →

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