ROUND INFINITY

FOR REVENUE OPERATIONS, ORDER MANAGEMENT AND LOGISTICS

Move your order to cash to agentic.



AI agents read every customer PO, build the sales order, promise realistic dates, prove delivery and resolve short payments. Your team handles the exceptions.

01	**Clean orders faster**	02	**Fewer fulfillment delays**	03	**Lower DSO**

Round Infinity, Inc.

From manual to agentic.

TODAY		WITH ROUND INFINITY
Customer POs re-keyed from PDFs	→	Every PO read and checked against contract prices
Delivery dates promised on hope	→	Dates promised from real stock and production
Proof of delivery lost in the carrier portal	→	PODs read and attached to the order automatically
Short payments written off	→	Each deduction classified, evidenced and resolved



One order, PO to cash.

PO to Cash in five steps. An app holds the work, an AI agent does it, and people decide where it matters.

01 RECEIVE

Read customer POs from email, EDI and portals

AI AGENT

PO Intake

Reads every PO and checks it against contract and price list.

APP PO Inbox

PEOPLE The order desk sees only the mismatches.

→

02 ORDER

Create validated sales orders automatically

AI AGENT

Sales Order

Creates the order and asks the customer to confirm changes.

APP Order Management

PEOPLE Credit releases held orders.

→

03 FULFIL

Ship on time with proof of delivery

AI AGENT

Fulfillment Planning · Shipment & POD

Promises dates from real stock and captures proof of delivery.

APP Availability & Allocation · Shipments

PEOPLE Logistics handles at-risk orders.

→

04 BILL

Invoice and resolve short payments

AI AGENT

Deduction

Classifies short payments and gathers the evidence.

APP Billing & Deductions

PEOPLE Analysts approve credit or recovery.

→

05 COLLECT

Collect cash and reconcile accounts

AI AGENT

Customer Order

Answers order and invoice questions in email and chat.

APP Customer Order Portal

PEOPLE Finance reconciles the account.

03 RECEIVE

Every PO, checked on arrival.

The PO Intake agent reads customer POs from email, EDI and PDFs and checks products, prices and dates against the contract before an order exists.

- Customer and ship-to
- Products and quantities
- Prices against contract
- Requested dates
- Mismatches to resolve

POWERED BY

USE CASE — PO Inbox · PO Intake agent

+ WORKS WITH — Sales Execution

PREPARED BY AI AGENT

Illustrative

PO 77310 · Meridian Foods

Received 10:02 as PDF · 6 lines · ship-to Dock 4

PRODUCTS	6 lines matched to catalog
PRICE	Line 4 at last year's price; contract is 3% higher
DATES	Lines 1–5 available; line 6 in 9 days
CREDIT	Within limit · no hold

SUGGESTED NEXT STEP

Ask the buyer to confirm the contract price on line 4

Offer a partial shipment now, line 6 to follow

Six order-to-cash agents. Each with a partner.

AGENT 01

PO Intake

Reads POs from email, EDI and PDFs and checks them against contracts.

+ Sales Execution

AGENT 02

Sales Order

Creates the order, resolves mismatches and asks the customer to confirm.

+ Service

AGENT 03

Fulfillment Planning

Checks stock and production, proposes allocations and promise dates.

+ Procurement

AGENT 04

Shipment & POD

Tracks shipments, reads proof of delivery and updates the order.

+ Field Service

AGENT 05

Deduction

Classifies short payments, gathers evidence, recommends credit or recovery.

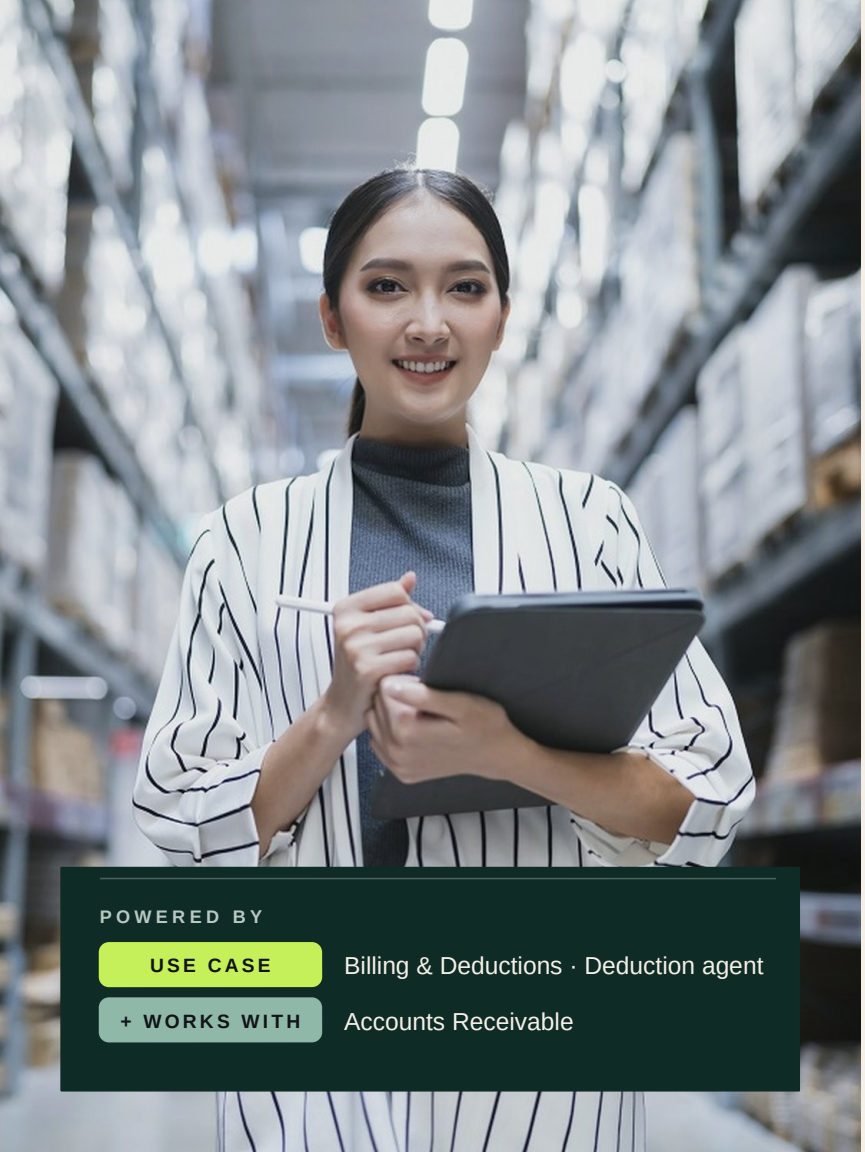
+ Accounts Receivable

AGENT 06

Customer Order

Answers status, document and invoice questions in email and chat.

+ Service



POWERED BY

USE CASE — Billing & Deductions · Deduction agent

+ WORKS WITH — Accounts Receivable

05 BILL & RESOLVE

A short payment, resolved.

When a customer pays short, the agent works out why, gathers the proof and recommends the outcome.

ACTIVITY · DEDUCTION · MERIDIAN FOODS — *Illustrative*

08:30	AGENT	Remittance read · $4,820 short on invoice 55190
08:31	AGENT	Classified: shortage claim on 2 pallets
08:33	AGENT	POD found · signed for full quantity
08:34	AGENT	Recommended: recover · evidence attached
10:10	ANALYST	Approved recovery request
10:11	AGENT	Sent POD to customer AP with a pay link
Fri	AGENT	Paid in full · deduction closed

No order ships on a guess.



Order

Price and term mismatches are resolved before the order is released. Credit holds are reviewed and released by rule and approval.

POWERED BY

USE CASE — Order Management · Sales Order agent

+ WORKS WITH — Accounts Receivable

Ship

Stock and production are checked before a date is promised. Backorders and partial shipments are explained to the customer, not discovered by them.

POWERED BY

USE CASE — Availability · Planning agent

+ WORKS WITH — Procurement

07 THE USE CASE

Six applications, built for order to cash.

PO Inbox
Email, EDI and portal POs

Order Management
Orders, changes, holds, backorders

Availability & Allocation
Stock, production, priority

Shipments & POD
Dispatch, carriers, proof of delivery

Billing & Deductions
Invoices, credits, claims

Customer Order Portal
Status, documents, invoices



Works with the rest of your operation.

Connected use cases share the record and the audit trail. Industry packs add sector depth on top.

WORKS WITH

Accounts Receivable

Collections and cash application on delivery.

WORKS WITH

Sales Execution

Quotes and contracts flow into the order.

WORKS WITH

Procurement

Shortages bought in time to keep the promise.

WORKS WITH

Service

Order and invoice questions on any channel.

INDUSTRY PACKS

Manufacturing

Make-to-order with production planning.

INDUSTRY PACKS

Pharmaceuticals

Distributor orders with batch traceability.

INDUSTRY PACKS

Retail & Ecommerce

Wholesale and B2B orders with returns.

INDUSTRY PACKS

Automotive Retail

Parts and vehicle orders to dealers.

Tracked from request to done.

WORKFLOWS

PO to invoice	Without re-keying
Credit hold release	Review and release orders
Backorder and partial shipment	Customer kept informed
Deduction investigation	Validate, credit or recover
Returns and credit	Authorize, receive, credit
Order change	Confirmed with the customer

DASHBOARDS



Order cycle time

PO to delivery



On-time in-full

By customer and site



Deductions

By reason and customer

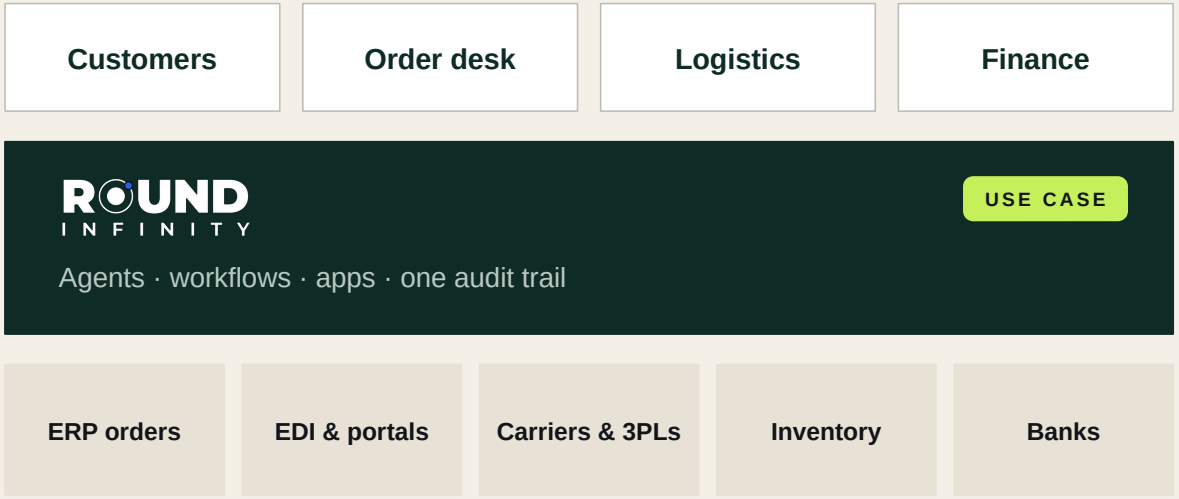


DSO

By customer and segment

Works alongside your ERP order management.

Orders and postings stay in your ERP. Round Infinity runs intake, promising, delivery proof and deductions around it.



Your systems of record stay where they are

INCLUDED WITH EVERY SUBSCRIPTION

- AI Execution Engine
- AI Agent Builder
- Workflow Automation
- Customer 360
- Apps & Portals
- Integrations & APIs

Start with one use case. Add the rest.

Platform

Named users and the core platform

+

PO to Cash

The apps, agents, workflows and dashboards in this overview

+

More use cases

Accounts Receivable · Sales Execution · Service

+

Usage

AI, voice and messaging — pay as you use

One platform, one data model, one user set, one audit trail. Every use case you add shares all of it. Users are licensed once.

Price your operation → roundinfinity.com/pricing

ROUND INFINITY

NEXT STEP

See it run on your own orders.

01	**Walkthrough**	Map your PO intake, fulfillment and billing
02	**Demo**	See the agents turn a PDF PO into an order
03	**Quote**	Platform, use cases and usage, sized to you

Book a demo →

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