ROUND INFINITY

FOR HOUSING COMMUNITIES AND BUILD-TO-RENT OPERATORS

Move your communities to agentic.

AI agents answer every resident, triage every request and collect every due. Your facility teams and committees decide.

01 **Requests acknowledged at once**

02 **Work orders with SLA and proof**

03 **Dues collected on time**



Round Infinity, Inc.

From manual to agentic.

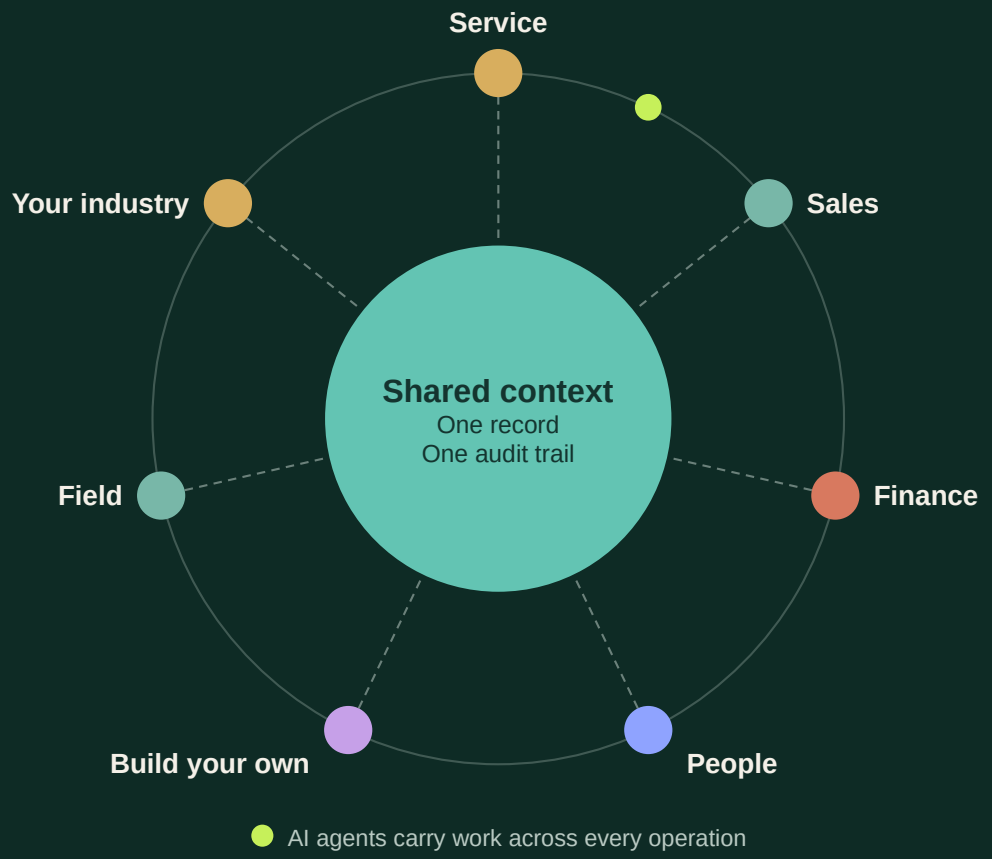
TODAY		WITH ROUND INFINITY
Requests lost in WhatsApp groups	→	Every request logged with category and live status
Leaks wait behind routine tickets	→	Emergencies picked out at once from text and photos
Jobs closed without proof	→	Work closed with photo proof and resident confirmation
Dues chased door to door	→	Bills, reminders and receipts matched to each unit



Every operation on one shared context.

Your industry's workflows and your core operations run on one shared context. An agent that picks up a task sees every customer, case, contract and payment it touches, and acts across your systems.

One record	Customers, documents and decisions stay connected.
One audit trail	Every action, by an agent or a person, is recorded.
AI agents that act	They prepare, decide within limits and hand off.
People in control	Approvals sit where judgment matters.



One resident journey, end to end.

Five steps. Pack apps hold the work, AI agents do it, people decide, and a Round Infinity use case completes each step.

01 ARRIVE

Let visitors in without the guard desk queue

AI AGENT

Community & Visitor

Handles pre-approvals and notifies residents.

APP Visitor & Gate Management

PEOPLE Guards verify at the gate.

USE CASE **KYC & Onboarding**

→

02 REQUEST

Log every resident request in one place

AI AGENT

Resident Concierge

Logs requests from any channel and keeps residents updated.

APP Resident App

PEOPLE Managers prioritize escalations.

USE CASE **Service**

→

03 FIX

Send the right technician, vendor or guard

AI AGENT

Facility Triage · Maintenance Dispatch

Triages and dispatches with photo proof.

APP Facility Assets & PPM

PEOPLE Facility managers approve vendors.

USE CASE **Field Service**

→

04 ENGAGE

Run amenities, events and notices

AI AGENT

Community & Visitor

Books amenities and runs RSVPs and notices.

APP Amenity Booking

PEOPLE Committees set the rules.

USE CASE **Appointment Scheduling**

→

05 COLLECT

Collect dues and rate vendors

AI AGENT

Dues Collection · Vendor Performance

Reminds, reconciles dues and scores vendors.

APP Maintenance Dues & Ledger

PEOPLE Treasurers approve waivers.

USE CASE **Accounts Receivable**

04 TRIAGE

Emergencies seen first.

The Facility Triage agent reads every request and photo, sets priority and SLA, and picks out emergencies at once.

- Request text and photos
- Category and priority
- Emergency check
- Unit and dues status
- Suggested assignee

POWERED BY

COMMUNITY PACK — Facility Assets · Triage agent

+ USE CASE — Field Service

PREPARED BY AI AGENT *Illustrative*

Request R-5521 · Tower C, 1204

WhatsApp photo · today 06:42

ISSUE	Water dripping from the bathroom ceiling
PRIORITY	Emergency · likely leak from the unit above
SLA	Response within 30 minutes
ASSIGN	On-duty plumber · access to 1304 requested

NEXT ACTIONS

Plumber dispatched · owner of 1304 notified

Facility manager sees it on the live board

Six community agents. Each with a partner.

AGENT 01

Resident Concierge

Answers residents in their language, logs requests, gives live status.

+ Service

AGENT 02

Facility Triage

Classifies requests from text and photos; flags emergencies.

+ Field Service

AGENT 03

Maintenance Dispatch

Assigns staff or vendors by skill and follows up to completion.

+ Field Service

AGENT 04

Vendor Performance

Scores vendors on SLA, rework and feedback before renewal.

+ Accounts Payable

AGENT 05

Dues Collection

Sends bills and reminders, answers questions, reconciles payments.

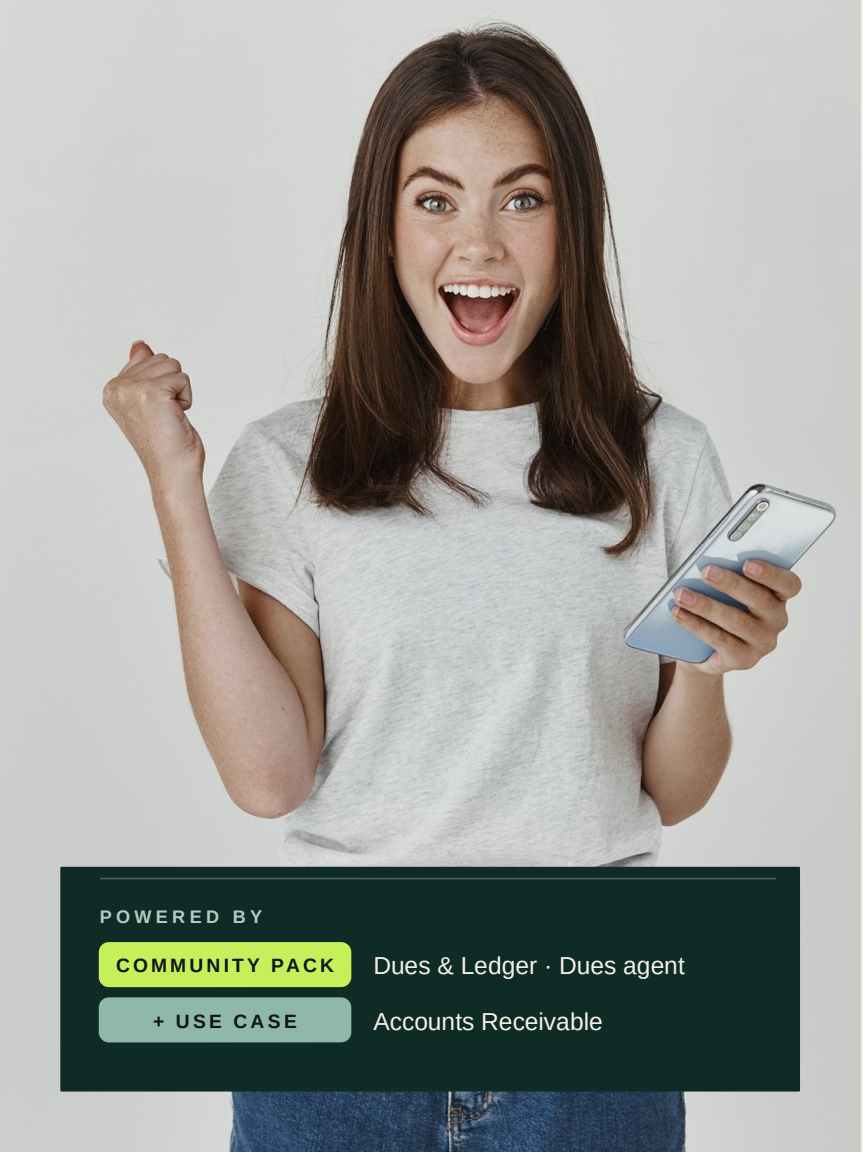
+ Accounts Receivable

AGENT 06

Community & Visitor

Handles visitor pre-approvals, deliveries, notices and RSVPs.

+ Appointment Scheduling



POWERED BY

COMMUNITY PACK — Dues & Ledger · Dues agent

+ USE CASE — Accounts Receivable

06 COLLECT

Dues collected without the chasing.

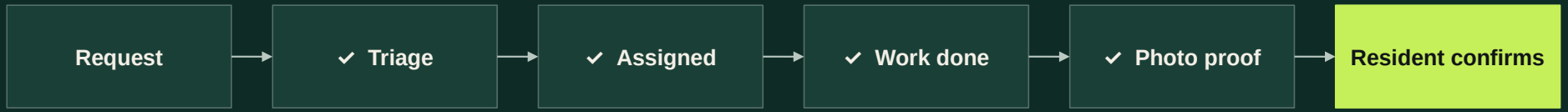
Bills and reminders go out on schedule, questions are answered, and payments are matched to each unit.

ACTIVITY · DUES · TOWER C, 1204 *Illustrative*

09:00	OFFICE	Quarterly bills generated for 412 units
09:01	AGENT	Bill sent to 1204 on WhatsApp with pay link
20:10	RESIDENT	Asked why a penalty was added
20:10	AGENT	Explained: last quarter paid 9 days late
20:14	RESIDENT	Paid via the UPI link
20:14	AGENT	Matched to unit ledger · receipt sent
20:15	AGENT	Arrears report updated for the committee

07 FIX & RATE

Every job closed with proof.



Fix

Work goes to in-house staff, vendors or security by skill and availability, and is followed up until the resident confirms. Preventive maintenance schedules are generated and tracked.

POWERED BY

COMMUNITY PACK — Facility Assets · Dispatch agent

+ USE CASE — Field Service

Rate vendors

Vendors are scored on response time, rework and resident feedback, so underperformance is flagged before renewal and the best vendors get more work.

POWERED BY

COMMUNITY PACK — Work orders · Vendor agent

+ USE CASE — Accounts Payable

08 THE PACK

Seven applications, built for communities.

Unit & Resident Register
Units, owners, tenants, vehicles, staff

Resident App
Notices, directory, polls, requests

Visitor & Gate Management
Pre-approvals, QR entry, deliveries, logs

Amenity Booking
Clubhouse, courts, halls, rules and fees

Maintenance Dues & Ledger
Billing, receipts, penalties, ledgers

Facility Assets & PPM
Lifts, pumps, DG sets, preventive work

Guard Patrol & Parking
Checkpoints, slots, vehicle access, permits



Use cases that complete the picture.

All sixteen run on the same record, users and audit trail as the Community pack.

● In the Community pack

FINANCE

- **Accounts Payable**
  Vendor invoices matched and paid.
- **Procurement**
  Vendor contracts and purchases.
- **Accounts Receivable**
  Bills, receipts and arrears by unit.
- **Financial Close**
  Community accounts and audit evidence.

PO to Cash
Clean orders, fewer delays

Travel & Expense
Policy enforced before money leaves

CUSTOMERS & REVENUE

- **Service**
  Residents on WhatsApp and the app, one record.
- **Appointment Scheduling**
  Amenity and service slots booked.
- **Field Service**
  Staff and vendors dispatched with proof.

Prospecting
Faster response to buying intent

Sales Execution
Shorter cycles, protected margin

Online & In-Store Sales
More sales recovered, promises kept

PEOPLE & CONTROL

Recruitment
Faster hiring with explained shortlists

- **KYC & Onboarding**
  Tenant, staff and move-in verification.

Legal Operations
Faster answers, no missed obligations

PLATFORM

Build Your Own
From idea to live operation, fast

START WHERE IT HURTS

Pick the operation with the most delay, manual effort, customer friction, control risk or cash impact. Finish it end to end, then add the next.

Tracked from request to done.

WORKFLOWS

Visitor pre-approval and entry	Approve, verify and log
Planned preventive maintenance	Schedules generated and tracked
Dues billing and reminders	Bill, remind, penalize, receipt
Move-in and move-out	Checks, deposits and access
Vendor work order approval	Quote, approve and verify
Community polls and notices	Votes, announcements, RSVPs

DASHBOARDS



Request TAT by category

Met and breached SLAs



Dues collection and arrears

By tower and unit



Amenity utilization

Bookings and revenue

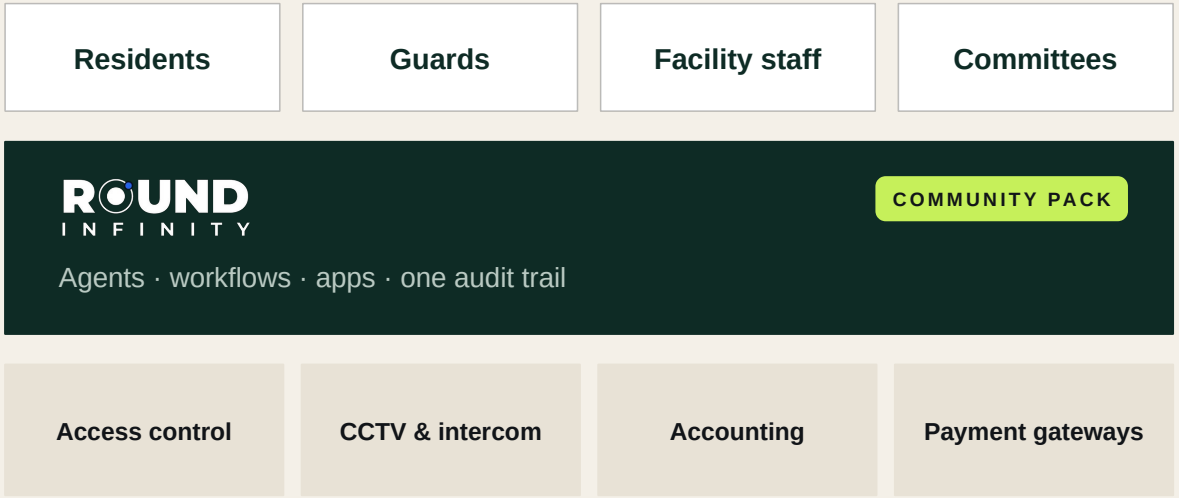


Vendor SLA performance

By vendor and service

All-in-one for communities.

No separate community-management app needed. Residents, gates, amenities, dues, assets, vendors and guards run on one platform.



Gates, cameras and accounting connect in.

INCLUDED WITH EVERY SUBSCRIPTION

- AI Execution Engine
- AI Agent Builder
- Workflow Automation
- Customer 360
- Apps & Portals
- Integrations & APIs

Price the full journey, not just the pack.

Platform

Named users and the core platform

+

Residential Communities pack

Apps, agents, workflows and dashboards above

+

Use cases

Service · Field Service · Accounts Payable · Accounts Receivable

+

Usage

AI, voice and messaging — pay as you use

One platform, one data model, one user set, one audit trail. The pack and your use cases share all of it.

Price your operation → roundinfinity.com/pricing

ROUND INFINITY

NEXT STEP

See it run in your community.

01	**Walkthrough**	Map requests, gates, facilities and dues
02	**Demo**	See the agents close a request with proof
03	**Quote**	Platform, pack and usage — sized to you

Book a demo →

roundinfinity.com

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