ROUND INFINITY

FOR SALON CHAINS, SPAS, WELLNESS CENTERS AND FRANCHISES

Move your salons and spas to agentic.

AI agents book every guest, fill every cancelled slot and bring every guest back. Your professionals focus on the service.

01 **Every chair and room full**

02 **Fewer no-shows**

03 **More repeat visits**



Round Infinity, Inc.

From manual to agentic.

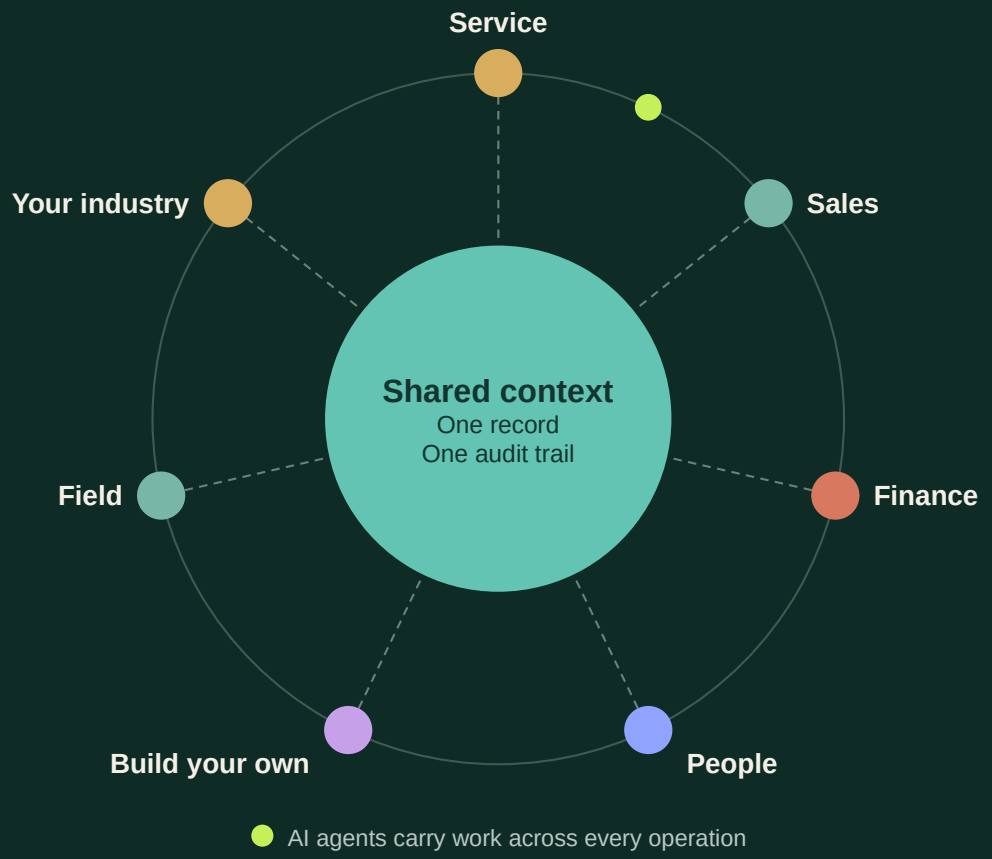
TODAY		WITH ROUND INFINITY
Bookings missed after hours	→	Guests book on WhatsApp, Instagram and web at any hour
Stylists start without the guest's history	→	Notes, formulas and allergies summarized before the visit
No-shows leave chairs empty	→	No-shows predicted; cancellations filled from the waitlist
Guests leave without rebooking	→	Rebooking and memberships offered from visit history



Every operation on one shared context.

Your industry's workflows and your core operations run on one shared context. An agent that picks up a task sees every customer, case, contract and payment it touches, and acts across your systems.

One record	Customers, documents and decisions stay connected.
One audit trail	Every action, by an agent or a person, is recorded.
AI agents that act	They prepare, decide within limits and hand off.
People in control	Approvals sit where judgment matters.



One guest journey, end to end.

Five steps. Pack apps hold the work, AI agents do it, people decide, and a Round Infinity use case completes each step.

01 BOOK

Book the right service, stylist and room

AI AGENT

Booking Concierge

Books on WhatsApp and Instagram against real availability.

APP Service Menu & Pricing

PEOPLE Front desk handles walk-ins.

USE CASE **Appointment Scheduling**

→

02 PREPARE

Prepare guests with forms, tests and reminders

AI AGENT

Guest Consultation

Collects consultation forms and briefs the pro.

APP Guest Profiles & Consultation

PEOPLE Stylists confirm the plan.

USE CASE **Service**

→

03 FILL

Fill every cancelled chair and room

AI AGENT

Waitlist & Utilization

Offers freed slots to the waitlist.

APP Staff Roster & Commissions

PEOPLE Managers set the roster.

USE CASE **Prospecting**

→

04 CHECK OUT

Deliver the service and check out in one tap

AI AGENT

Retail Recommendation

Suggests aftercare products for each guest.

APP Front-desk Checkout · Retail

PEOPLE Pros recommend; guests decide.

USE CASE **Online & In-Store Sales**

→

05 REBOOK

Rebook every guest and sell memberships

AI AGENT

Membership & Package · Guest Experience

Rebooks guests and suggests the right membership.

APP Memberships · Marketing

PEOPLE Owners set offers.

USE CASE **Accounts Receivable**

04 PREPARE

Every guest, already known.

The Guest Consultation agent collects answers and allergies before the visit and summarizes them for the professional.

- Visit history
- Formulas and notes
- Allergies and tests
- Today's request
- Suggested add-on

POWERED BY

SALON & SPA PACK — Guest Profiles · Consultation agent

+ USE CASE — Service

PREPARED BY AI AGENT

Illustrative

Guest visit · colour refresh

Today 15:30 · stylist Anna · chair 3

HISTORY	7 visits · last colour 6 weeks ago
FORMULA	7.1 with 20 vol · 35 minutes
ALLERGY	Patch test done Monday · clear
REQUEST	Warmer tone, same length

SUGGESTED

Gloss add-on (15 minutes) fits the slot

Aftercare: colour-safe shampoo

Six salon agents. Each with a partner.

AGENT 01

Booking Concierge

Books, moves and cancels on WhatsApp, Instagram, web and phone.

+ Appointment Scheduling

AGENT 02

Guest Consultation

Collects answers and allergies; summarizes them for the professional.

+ Service

AGENT 03

Waitlist & Utilization

Predicts no-shows, fills cancellations, suggests offers for quiet slots.

+ Prospecting

AGENT 04

Membership & Package

Recommends memberships from history, handles renewals and balances.

+ Accounts Receivable

AGENT 05

Guest Experience

Collects feedback and alerts managers to unhappy guests.

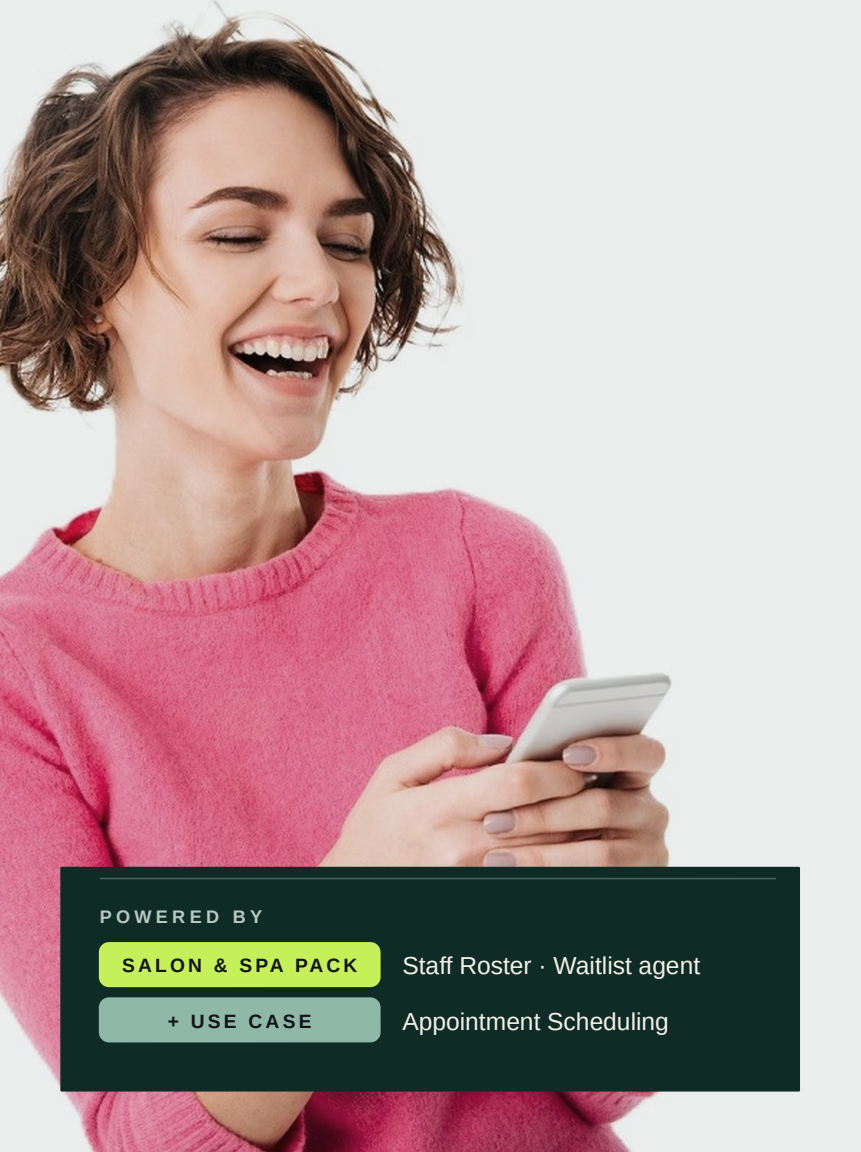
+ Service

AGENT 06

Retail Recommendation

Suggests aftercare products from the service and guest profile.

+ Online & In-Store Sales



POWERED BY

SALON & SPA PACK — Staff Roster · Waitlist agent

+ USE CASE — Appointment Scheduling

06 FILL

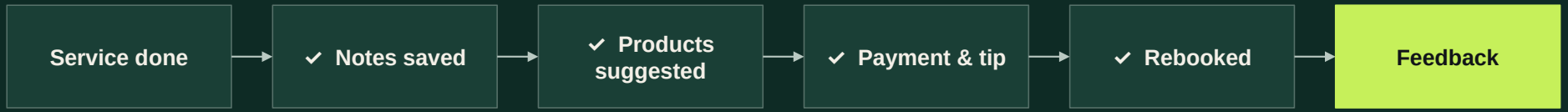
Cancelled slots, filled in minutes.

Likely no-shows are predicted, and every cancelled slot is offered to guests on the waitlist straight away.

ACTIVITY · SATURDAY 11:00 · CHAIR 3 *Illustrative*

08:12	GUEST	Cancelled her 11:00 cut on WhatsApp
08:12	AGENT	Deposit rules applied · slot released
08:13	AGENT	Offered the slot to 3 waitlisted guests
08:19	GUEST	Another guest accepted the 11:00 slot
08:19	AGENT	Booked with stylist Anna · reminder set
08:20	AGENT	Consultation form sent to the new guest
10:45	STYLIST	Reviewed the notes before the appointment

Every visit ends with the next one booked.



Check out

Payment, tips and aftercare product suggestions are handled in one step at the front desk. Commissions on services, retail and tips are calculated for each professional.

POWERED BY

SALON & SPA PACK — Checkout · Retail agent

+ USE CASE — Online & In-Store Sales

Rebook & retain

Guests are invited to rebook, memberships and packages are recommended from visit history, and unhappy guests are flagged for the manager to recover.

POWERED BY

SALON & SPA PACK — Memberships · Experience agent

+ USE CASE — Accounts Receivable

08 THE PACK

Eight applications, built for salons and spas.

Service Menu & Pricing
Services, durations, add-ons, location rules

Staff Roster & Commissions
Shifts, skills, targets, commissions, tips

Guest Profiles & Consultation
Preferences, formulas, notes, forms

Memberships, Packages & Gift Cards
Sell, redeem and track balances

Front-desk Checkout
Services, products, tips, split payments

Multi-location Command
Utilization, staff, revenue by location

Retail Inventory
Stock levels, purchase orders, shrinkage

Marketing & Reviews
Segments, offers, campaigns, reviews



Use cases that complete the picture.

All sixteen run on the same record, users and audit trail as the Salon & Spa pack.

● In the Salon & Spa pack

FINANCE

Accounts Payable
80% faster invoice processing

● Procurement
Products and supplies reordered on time.

● Accounts Receivable
Membership billing and renewals.

● Financial Close
Close by location with audit evidence.

PO to Cash
Clean orders, fewer delays

Travel & Expense
Policy enforced before money leaves

CUSTOMERS & REVENUE

● Service
Guest questions on every channel.

● Appointment Scheduling
Slots, deposits, reminders and waitlists.

Field Service
Higher first-time fix, billed on site

● Prospecting
Lapsed guests won back with offers.

Sales Execution
Shorter cycles, protected margin

● Online & In-Store Sales
Aftercare and gift sales in store and online.

PEOPLE & CONTROL

● Recruitment
Stylists and therapists hired and onboarded.

KYC & Onboarding
Faster onboarding, the right controls

Legal Operations
Faster answers, no missed obligations

PLATFORM

Build Your Own
From idea to live operation, fast

START WHERE IT HURTS

Pick the operation with the most delay, manual effort, customer friction, control risk or cash impact. Finish it end to end, then add the next.

Tracked from request to done.

WORKFLOWS

Cancellation and no-show handling	Deposits, fees and waitlist fill
Membership billing and renewal	Recurring charges and expiry
Package redemption	Sessions used, balances updated
Commission calculation	Services, retail and tips by staff
Lapsed-guest win-back	Find, offer and rebook
Payroll and commission export	Hours, commissions, tips to payroll

DASHBOARDS



Chair and room utilization

By location, day, professional



Rebooking and retention

Guests returning on time



Membership revenue

Active, redeemed and expiring



Staff performance

Revenue, retail and rebooking

All-in-one for salons and spas.

No separate salon and spa software needed. Bookings, guests, staff, memberships, checkout, retail stock and marketing run on one platform.

Guests | **Front desk** | **Professionals** | **Managers**

ROUND INFINITY

SALON & SPA PACK

Agents · workflows · apps · one audit trail

Payment terminals | **Accounting** | **Marketing & reviews** | **WhatsApp & SMS**

Payments, accounting and messaging connect in.

INCLUDED WITH EVERY SUBSCRIPTION

- AI Execution Engine
- AI Agent Builder
- Workflow Automation
- Customer 360
- Apps & Portals
- Integrations & APIs

Price the full journey, not just the pack.

Platform

Named users and the core platform

+

Salons & Spas pack

Apps, agents, workflows and dashboards above

+

Use cases

Appointment Scheduling · Online & In-Store Sales · Service · Accounts Receivable

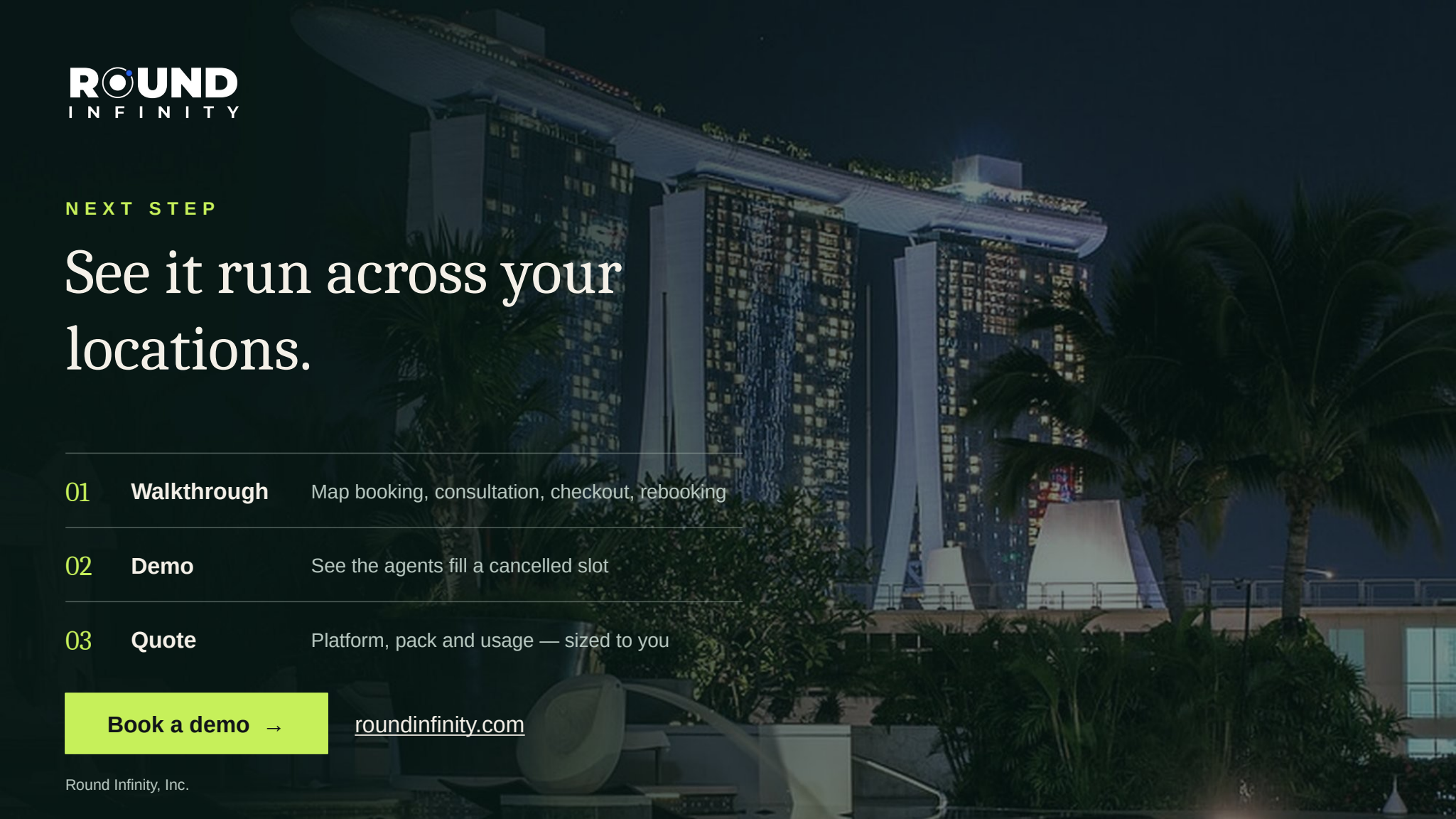
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Usage

AI, voice and messaging — pay as you use

One platform, one data model, one user set, one audit trail. The pack and your use cases share all of it.

Price your operation → roundinfinity.com/pricing



ROUND INFINITY

NEXT STEP

See it run across your locations.

01	**Walkthrough**	Map booking, consultation, checkout, rebooking
02	**Demo**	See the agents fill a cancelled slot
03	**Quote**	Platform, pack and usage — sized to you

Book a demo →

roundinfinity.com

Round Infinity, Inc.